

BSACAP Resource Directory



Serving Counties - Floyd, Johnson, Magoffin, Martin, Pike

Current as of June 1, 2021

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Big Sandy Area Community Action Program Service Offices

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

The following programs and services are offered:

- *CSBG (Community Services Block Grant) - Garden Seed Program, Kentucky Power HEART/THAW, LIHEAP, SS/SSI Representative Payee Program, Goodwill Voucher Program, Kentucky Vision Project, SafeLink Cellular Phones, Scholarships*
- *Emergency Food and Shelter Program (EFSP)*
- *Employment and Training Services - WIOA*
- *Head Start Program*
- *Housing Program – Rental Assistance, Utility Assistance, Security Deposits*
- *Senior Community Service Employment Program (SCSEP)*
- *Weatherization Assistance Program*

Floyd County

60 Court Street
Allen, KY 41603
Phone: (606) 874-3595
Fax: (606) 874-1281

Johnson County – Central Office

230 Court Street
Paintsville, KY 41240
Phone: (606) 789-3641
Fax: (606) 789-8344 or (606) 789-4344

Magoffin County

131 South Church Street
Salyersville, KY 41465
Phone: (606) 349-2217
Fax: (606) 349-6148

Big Sandy Area Community Action Program Service Offices (continued)

Martin County

**Roy F. Collier Community Center
387 East Main Street
Inez, KY 41224
Phone: (606) 298-3217
Fax: (606) 298-3257**

Pike County

**478 Town Mountain Road
Pikeville, KY 41501
Phone: (606) 432-2775
Fax: (606) 432-7145**

Hotline Numbers



Aids Hotline (24 Hours) ----- 1-800-232-4636

Provides answers to questions regarding HIV and where to get an HIV test.

Alzheimer's Helpline (24/7) ----- 1-800-272-3900

Free confidential support and information to people living with dementia, caregivers, families, and the public.

American Electric Power----- 1-800-572-1113

Account inquiries, billing and payments, and payment arrangements.

Area Agency on Aging & Independent Living -- 1-800-737-2723

Offers services to help older individuals remain in their homes.

Better Business Bureau----- 1-800-866-6668

Assists consumers in finding trustworthy businesses and charities.

Child and Adult Abuse Hotline----- 1-800-752-6200

Toll free hotline for reporting child and elder abuse.

Child Support Hotline----- 1-800-248-1163

Assists with enforcing support orders and collecting child support payments.

Consumer Complaints----- 1-888-432-9257

Kentucky Attorney General hotline for consumer complaints, report price gouging, or to obtain a report for a business/ organization from the Better Business Bureau.

National Domestic Violence Hotline-----1-800-799-7233

or TEXT: LOVEIS to 1-866 331-9475

24-hour help line and or text option for those experiencing domestic violence.

Drug Tip Line (UNITE) ----- 1-866-424-4382

Anonymously report suspicious drug activity.

Drug Treatment (UNITE) ----- 1-866-908-6483

Treatment referral and helpline for substance use disorders or inquiring about a UNITE Treatment Voucher.

Disaster Distress Helpline (call) -----1-800-985-5990 or text “talkwithus” to 66746

Immediate crisis counseling for people who are experiencing emotional distress related to any natural or human-caused disaster & infectious disease outbreaks.

EBT Card Hotline----- 1-888-979-9949

Kentucky EBT Card Customer Service.

Eyecare America----- 1-800-222-3937

Information on free eye exams for senior citizens.

Family Support (DCBS) -----1-855- 306-8959

Information or to apply for SNAP, Medicaid, and other public assistance benefits.

Foster Care & Adoption----- 1-800-232-5437

Provides assistance and answers to questions regarding Kentucky Foster Care and Adoption.

HUD Fraud Hotline----- 1-800-347-3735

Information on how to report fraud and abuse complaints.

Federal Trade Commission ----- 1-877-ID-THEFT

Federal government’s one-stop resource to help you report and recover from identity theft.

Internal Revenue Service-----1-800-829-1040

24-hour help line for assistance and answers to federal tax questions.

Kentucky Poison Center-----1-800-222-1222

Speak to a Poison Specialist who is a registered nurse or pharmacist.

Hotline Numbers (continued)

Medicaid and Welfare Fraud ----- 1-800-372-2970

Hotline for reporting fraud against welfare.

Mountain Comprehensive Care Crisis Line----- 1-800-422-1060

24-Hour help line staffed by a mental health clinician trained in crisis intervention.

National Child Abuse Helpline----- 1-800-422-4453

Assistance reporting abuse or to speak with a counselor.

National Sexual Abuse Hotline----- 1-800-656-4673

Confidential support from a sexual assault service provider.

Public Service Commission----- 1-800-772-4636

Assistance with resolving utility service complaints that are unable to be resolved with the utility company.

Sandy Valley Transportation----- 1-800-444-7433

Assistance with scheduling a trip or contacting the Central Office.

Sex Offender Alert Line----- 1-866-564-5652

Allows you to register to receive alerts if a sex offender moves into, your area.

Social Security Fraud----- 1-800-269-0271

Hotline to report fraud or abuse against Social Security.

Turning Point----- 1-800-649-6605

24-hour hotline answered by certified domestic violence advocates.

U.S. Department of Veterans Affairs' Suicide Hotline----- 1-800-273-TALK (8255)

24-hour help line that services veterans who need to speak with a crisis counselor.

Childcare



Child Aware of Kentucky

1(877) 316-3552

<https://www.childcareawareky.org/>

Most up to date resource for parents seeking registered childcare providers.

Child Care Assistance Program (CCAP) -KYNECT

1(855) 306-8959

https://kynect.ky.gov/benefits/s/?language=en_US

CCAP assists low-income families pay for childcare and provides assistance in finding a registered childcare provider. You may apply for benefits/search for childcare providers online or by phone. Some services may be provided in person, call for availability.

You are Eligible if:

- *Your child is a resident of Kentucky and either a U.S. citizen or qualified legal alien.*
- *Your child is under 13 years of age. There is an exception for children 13 to 19 years of age if your child has a disability.*
- *You fit one of the following scenarios:*
 - *You work an average of 20 hours per week as a single parent and your income is less than childcare income limits.*
 - *You work an average of 40 hours per week as a couple and your income is less than childcare income limits.*
 - *You are a teen parent attending high school or pursuing a GED.*
 - *You currently participate in the SNAP Employment & Training program.*
 - *You are an adult who is a full-time student at a certified trade school or accredited college or university.*
 - *You participate in Kentucky Works activities.*
 - *You need childcare as a support for child protective/preventative services.*
 - *You are looking for employment.*

Childcare Providers (listed by county)

Floyd County

Adventure Learning Center Child Care

3122 South Lake Drive
Prestonsburg, KY 41653
(606) 263-4052

Hours of Operation: Monday – Friday 7:30 am – 5:30 pm. Services for children one year to twelve years old. After school bus drop off is available when school is in session.

Baptist Learning Center

157 S Front S
Prestonsburg, KY 41653
(606) 886-8681

Hours of operation: 7:15 am-5:15 pm. Services for children one year to Pre-K. Child must be one year of age by August 1st.

Bright Beginnings Child Care

3122 S Lake Dr
Prestonsburg, KY 41653
(606) 886-3121

Hours of Operation: 7:00 am - 5:30 pm. Services for children six months to twelve years old.

Johnson County

Blessed Beginnings Child Care

1116 State St
Paintsville, KY 41240
(606) 789-9288

Hours of Operation: Monday – Friday 7:30 am to 5:00 pm. Services for children one to twelve years old. Meals are provided, Pre-school and toddler curriculum, and homework assistance.

Childcare Providers (continued)

Johnson County (continued)

Growing Together Childcare & Training Center

5659 Main St
Thelma, KY 41260
(606) 788-6639

Hours of Operation: Monday – Friday 7:30 am to 4:00 pm.

JCCS Angel Care

150 Christian Way
Wittensville, KY 41247
(606) 297-5566

Hours of Operation: Monday – Friday 7:00 am to 4:00 pm. Services for children six weeks to six years old.

Once Upon A Child Learning Center

824 Stafford Ave
Paintsville, KY 41240
(606) 789-9288

Hours of Operation: Monday – Friday 7:30 am to 5:00 pm. Services for children one to four years old.

Our Lady of the Mountains Preschool

405 Third St
Paintsville, KY 41240
(606) 789-3661

Hours of Operation: Monday – Friday 7:15 am to 4:30 pm. Services for children one year to four years old.

Wee Care State Certified Family Child Care

2580 KY HWY 201
Sitka, KY 41255
(606) 297-6175

Hours of Operation: Monday – Friday 7:00 am to 5:00 pm. Services for children six weeks to twelve years old.

Childcare (continued)

Pike County

Kids' World Child Care and Learning Center

231 Church St
Pikeville, KY 41501
(606) 437-1523

Hours of Operation: Monday – Friday 7:00 am – 6:00 pm. Services for children six month to 13 years old.

Model City Day Care Center, Inc.

152 Bank St
Pikeville, KY 41501
(606) 432-5427

Hours of Operation: Monday – Friday 6:30 am – 6:00 pm. Services for children six weeks to twelve years old. Meals/snacks are provided and after school drop off is available when school is in regular session.

Pikeville Scholar House Early Childhood Education Center

127 Saad Ave
Pikeville, KY 41501
(606) 509-1099 or 606-433-9622

Hours of Operation: Monday – Friday 7:30 am – 6:00 pm. Services for children six weeks to five years old.

Shelby Valley Day Care

95 Douglas Parkway
Robinson Creek, KY 41560
(606) 639-6550

Hours of Operation: Monday – Friday 7:00 am - 5:30 pm. Services for newborns to children twelve years old.

Childcare (continued)

Pike County (continued)

Teachable Moments

507 Central Avenue
South Williamson, KY 41503
(606)-237-1343

Hours of Operation: Monday – Friday 7:00 am to 5:45 pm. Services for newborns to children twelve years old.

YMCA/Pikeville Primetime Fun Club

424 Bob Amos Dr
Pikeville, KY 41501
(606) 433-9622

Hours of Operation: Monday – Friday 7:30 am – 6:00 pm. Services for children six weeks to twelve years old. After school Primetime Fun Club when school is in session for children five years and up.

Child Support



Child Support Hotline

1-800-248-1163

This hotline takes payments, arrearages, makes referrals to case workers, and provides contact information for garnishments of wages/tax returns.

Child Support Offices (listed by county)

Location & Contact Info at: <https://csws.chfs.ky.gov/csws/General/LocateOffice.aspx?selIndex=080>

These offices enforce child support, medical, & assist in the determination of paternity.

311 N Arnold Ave # 403
Prestonsburg, KY 41653
(606)-886-7925
County: Floyd

110 E Maple St
Salyersville KY 41465
(606) 349-2032
County: Magoffin

42 East Main Street
Inez KY 41224-0414
(606)-298-2817
County: Martin

225 Court St
Paintsville, KY 41240
(606) 789-3338
County: Johnson

143 Main St, Ste 100
Pikeville KY 41501
(606) 433-1822
County: Pike

Clothing/Furniture



Appalachia Reach Out - Thrift Store

2596 Rockcastle Road

Inez, KY 41224

(606) 298-7470

www.appalachiareachout.com

Thrift store offers clothing and furniture at substantially reduced prices.

Big Sandy Area Development District

110 Resource Court

Prestonsburg, KY 41653

(606) 886-2374

Bigsandy.org

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

The National Caregiver Program (Grandparents Raising Grandchildren) assists grandparents age 55 and older with clothing for school aged children. \$150 per child up to \$500 per family

East KY Dream Center

127 Hibbard Street

Pikeville, KY 41501

(606) 766-3434

<https://www.ekdc.info>

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Clothing vouchers are offered weekly and monthly. The voucher provides two outfits, shoes, and a coat for every family member in the home. Vouchers are free of charge and no photo I.D. or information is needed to receive a voucher.

Faith Life Market

130 Division Street

Pikeville, KY 41501

(606) 794-7373

<https://faithlikemarket.com>

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Thrift items sold at substantially reduced prices.

Clothing/Furniture (continued)

Highland Church of Christ

821 Euclid Avenue
Paintsville, KY 41240
(606) 789-6433
highlandchurchfamily.com
Counties Served: Johnson

Clothing assistance on Tuesdays from 11:00 am – 3:00 pm. Must provide a current utility bill for proof of address, proof of income, and photo I.D.

St. Vincent Mission “David Boutique”

6369 Highway 404
David, KY 41616
(606) 886-2513
Counties Served: Floyd
stvincentmission.org/second_hand_clothing_furniture_household.htm

Provides gently used clothing and household items at a substantially low price. Items are provided free to families with a crisis (fire or flood).

United Helping Hands of Pikeville

7241 North Mayo Trail
Pikeville, KY 41501
(606) 432-1349
Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Non-profit outreach thrift store that sells items at substantially reduced prices. Income generated by the store is used to assist families with emergency situations.

Consumer Protection



Attorney General's Office - Daniel Camron

Office of Consumer Protection
700 Capital Avenue Suite
118 Frankfort, Kentucky 40601
(502) 696-5300

Prestonsburg Field Office
361 North Lake Drive
Prestonsburg, KY 41653
(606) 889-1821

https://public.govdelivery.com/accounts/KYAG/subscriber/new?topic_id=KYAG_1

- *Safeguards Kentuckians from unfair business practices by enforcing the Kentucky Consumer Protection Act. Action is taken when companies do not compete fairly or engage in unfair practices.*

Better Business Bureau of Central & Eastern Kentucky

1390 Olivia Lane
Lexington, KY 40511
(859) 259-1008

Online: <https://www.bbb.org/>

- *Provides assistance in finding reputable companies in your local area to do installs, repairs, etc... BBB also assists with confirming a company or charities validity and/or trustworthiness.*
- *Consumers may also submit reviews on the company/charity for BBB rating purposes.*
- *BBB AUTO LINE offers dispute resolution services for disputes about an auto warranty, certified pre-owned/extended service plans, and court-mandated class action settlements.*
- *A complaint may be filed online, by phone, or request a paper copy to by phone send back via mail. If a complaint is filed:*
- *You may file disputes online, by phone, or request a paper dispute to be sent via mail. BBB only handles complaints related to marketplace issues experienced with the services or products a business provides. The complaint must not be in litigation when filed with BBB and has not been resolved by a previous court action, arbitration, or settlement between the parties. A business is asked to reply in 14 days and from start to finish a complaint normally closes within 30 business days. You will be notified if additional information is required, or the dispute has reached a resolution.*

Consumer Protection (continued)

Consumer Protection Switchboard-KY

(502) 696-5389

<https://ag.ky.gov/Contact-Us/Pages/default.aspx>

- *Self-service automated system used to report consumer complaints or check the status of a complaint. Complaints can also be submitted online at the website address listed above.*

Federal Trade Commission

1-877-ID-THEFT or

Online at: <https://www.identitytheft.gov/>

- *Federal government's one-stop resource to help you report and recover from identity theft.*

IDENTITY THEFT VICTIM KIT

1-800-804-7556 or

Online: <https://ag.ky.gov/AG%20Publications/ID-Theft-Kit.pdf>

- *Step-by-step guide on what to do if you are, or suspect you are a victim of identity theft.*
- *Kits also available at your Attorney General's office.*

Kentucky Department of Financial Institutions

500 Mero Street, 2 SW 19

Frankfort, KY 40601

1 (844) 354-0613

<https://kfiweb.ky.gov/OnlineComplaintPublic>

- *Responsible for the regulation of industries that perform financial services for the citizens of Kentucky, such as banks, credit unions, money transmitters, check cash/payday lenders, mortgage lenders, and loan officers. Web address to file a complaint or download a hardcopy to mail or email is listed above.*

Consumer Protection (continued)

Nationwide Credit Bureaus

Get a free copy of your credit report every twelve months from each of the three credit reporting agencies by visiting annualcreditreport.com. Access to credit scores, credit monitoring, submit a dispute, place a fraud or active-duty alert, and add a security freeze.

- **Equifax**
1 (888) 548-7878
www.equifax.com
- **Experian**
1 (888) 397-3742
www.experian.com
- **Transunion**
1 (800) 916-8800
www.transunion.com

Rate Intervention Switchboard

(502) 696-5453

Report rate issues with any utilities /natural gas/ propane heating /lan-line phone providers. Process begins with a verbal report by contacting the phone number above and will follow up by email/online form.

Volunteer Income Tax Assistance (VITA) & Tax Counseling for the Elderly (TCE)

Uniplex Center

126 Trivette Dr, Suite 203

Pikeville, KY 41501

606-433-7675

<https://getyourrefund.org/en>

VITA program offers free tax help to: People who generally make \$72,000 or less & (TCE) offers free tax counseling to the Elderly 62 and older. Available Tuesdays & Thursdays through tax season. Must make an appointment or use the virtual option at the web address listed above.

County Clerks & Judge Executive Offices



County Clerks' Offices

<https://kentuckycountyclerks.com/>

- 149 S Central Ave #1
Prestonsburg, KY 41653
606-886-3816
County: Floyd
- 535 George Rd
Betsy Layne, KY 41605
606-452-2888
County: Floyd
- 14 Court St
Inez, KY 41224
606-298-0143
County: Martin
- 201 W Maple St
Salyersville, KY 41465
606-349-2216
County: Magoffin
- 230 Court St #124
Paintsville, KY 41240
606-789-2557
County: Johnson
- 146 Main St
Pikeville, KY 41501
606-433-7557
County: Pike
- 395 Patty Loveless Dr
Elkhorn City, KY 41522
606-75-4855
County: Pike

County Clerks & Judge Executive Offices (continued)

County Judge Executives' Offices

<http://www.kcjea.org/index.php>

- **149 S Central Ave #9**
Prestonsburg, KY 41653
606-886-9193
County: Floyd
- **32 Main St, Inez**
Inez, KY 41224
606-298-2800
County: Martin
- **201 W Maple St**
Salyersville, KY 41465
606-349-2216
County: Magoffin
- **230 Court St # 201**
Paintsville, KY 41240
606-789-2550
County: Johnson
- **146 Main St**
Pikeville, KY 41501
(606) 432-6247
County: Pike

Department Of Community Based Services



Departments of Protection & Permanency - (DCBS Offices)

Child welfare services include prevention efforts, services to identify and protect abused and neglected children and a service array to treat families and children affected by abuse and neglect.

**1009 N Lake Dr
Prestonsburg, KY 41653
(606) 889-1724
County: Floyd**

**125 S Church St
Salyersville, KY 41465
(606) 349-3122
County: Magoffin**

**104 Main St
Inez, KY 41224
(606) 298-7633
County: Martin**

**205 Main St
Paintsville, KY 41240
(606) 788-7100
County: Johnson**

**295 Hambley Blvd
Pikeville, KY 41501
(606)-433-7596
County: Pike**

Division of Guardianship – Eastern Mountain Section

**311 N. Arnold Ave, Ste. 401
Prestonsburg, KY 41653
Phone: (606) 889-1736 ext. 4**

Guardianship is a legal relationship between a court-appointed adult who assumes the role of guardian for a ward. A ward is a person who has been declared legally disabled by the court and is no longer able to care for his or her personal and/or financial needs. If no one is available to care for the disabled person, the court appoints the Cabinet for Health and Family Services state guardian.

Department Of Community Based Services (continued)

Kentucky Child/Adult Protective Services Reporting System

1-877-597-2331

<https://prd.webapps.chfs.ky.gov/reportabuse/home.aspx>

To report suspected instances of abuse / neglect which occurred in Kentucky and do not require an emergency response. Non-Emergency reports may also be placed online at the above web address.

Long Term Care Ombudsman

3138 Custer Drive, Suite 110

Lexington, KY 40517

(800) 372-2991

(859) 277-9215

Jodi Holsclaw, Eastern Kentucky Regional Ombudsman

Ombudsman

275 E. Main Street, 2E-O

Frankfort, KY 40621

1-800-372-2973

Answer questions about CHFS programs, investigate customer complaints and work with CHFS management to resolve them, advise CHFS management about patterns of complaints and recommend corrective action when appropriate.

Disability

(See also Medical or Mental Health, Medicaid Waiver, & Home Repairs)

Big Sandy Area District Aging & Independent Living Care Giver Support Program

110 Resource Court

Prestonsburg, KY 41653

(606) 886-2374 or (800) 737-2723

Contact Person: Jeff Little

Counties Served: Floyd, Johnson, Magoffin, Martin, & Pike

This program is specifically for caregivers and provides information about services available through Big Sandy ADD. These services include assistance with individual counseling; support groups; caregiver training; assisting caregivers in solving problems in their caregiving roles; respite care; and supplemental services on limited basis such as (home modification or assistive technologies)."

"Family Caregiver" is classified as anyone who provides any type of emotional care for an ill or disabled loved one at home.

Requirements for caregiver eligibility:

- *recipient of care must be 60 years old or older or;*
- *caregiver 60 years old or older taking care of individuals with mental and physical disabilities; grandparents; or a relative*
- *caregiver 55 years old or older taking care of a child not more than 18 years of age*

Disability (continued)

Big Sandy Area District Aging & Independent Living

Home Care

110 Resource Court

Prestonsburg, KY 41653

(606) 886-2374 or (800) 737-2723

Contact Person: Jeff Little

Counties Served: Floyd, Johnson, Magoffin, Martin, & Pike

The Homecare Program provides in-home services to senior citizens 60 and older to assist in maintaining them in their home instead of the nursing home. Services include;

- *assessment.*
- *case management.*
- *chore.*
- *escort.*
- *home repair.*
- *homemaker*
- *personal care.*
- *respite.*

Clients must meet eligibility requirements of needing assistance with activities of daily living and must not be eligible for services under Medicaid Waiver. This is a state funded program and uses a sliding fee scale.

Carl D. Perkins Vocational Training Center

5659 Main Street

Thelma KY, 41260

606-788-7080 or 1-800-443-2187 Toll Free (Only in KY)

1-866-761-0818 - Deaf Services (Video Phone)

<https://kcc.ky.gov/Vocational-Rehabilitation/cdpvtc/Documents/brochure.pdf>

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

- *Provides vocational rehabilitation opportunities and services to eligible individuals with disabilities to assist with entry or re-entry into employment and becoming more independent and productive in the community and workplace.*

Disability (continued)

Community Connections

4663 US Highway 23 South

Allen City, KY 41601

(606) 874-1900

Contact Person: Margaret Bentley

Counties Served: *Floyd, Johnson, Magoffin, Martin, Pike*

The program includes:

- *Residential services.*
- *Social services.*
- *Speech therapy.*
- *Occupational therapy.*
- *Physical therapy.*
- *Independent living training.*
- *Leisure activities.*
- *Respite in home or in Community Connection designated locations.*
- *Michelle P. Waiver (MPW) & Supports for Community Living Waiver.*

Center for Accessible Living (PCAP Program)

501 S 2nd St Suite 200

Louisville, KY 40202

(502) 589-6620

<https://www.calky.org/>

Counties Served: *Statewide*

The PCAP program is a last resort program for medical assistance and personal in-home care (this is not a Medicaid program). Persons are only eligible to have both waiver and PCAP services if approved by a Medicaid worker.

Christian Appalachian Project- Elderly Program

485 Ponderosa Drive

Paintsville, KY 41240

(606) 789-9791

Contact Person: Gale Bechel, Elderly Coordinator

Web Address: Christianapp.org

Counties Served: *Floyd, Johnson, Magoffin, Martin, Pike*

This program is for seniors and those with disabilities including:

- *home visits; transportation to and from grocery stores; pharmacies; physicians; bill pay, and banks.*
- *home repair for elderly and disabled including, handicap ramps; decks; insulation; windows; doors; and siding.*

Disability (continued)

Christian Appalachian Project – Respite

485 Ponderosa Drive

Paintsville, KY 41240

(606) 887-3121

Contact Person: Teresa Gullett, Respite Coordinator

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Provides six hours of respite care for those providing care for seniors, and those with Disabilities on a twenty-four-hour basis.

Happy House Adult Day Care and Alzheimer's Respite

P.O. Box 1482

Archer Park

Prestonsburg, Kentucky 41653

(606) 886-0265

Counties Served: *Floyd, Parts of Martin, Magoffin, Johnson, & Pike*

The primary purpose of Happy House Daycare is to promote well-being through social and health related services. The program provides individuals with a safe, supportive, cheerful environment. The daycare also provides nutritional meals, as well as accommodating those that require special diets. Contact Big Sandy Area District Aging & Independent Living to see qualifications and how to apply.

Disability (continued)

Hart-Supported Living Program

PO Box 498

Ironton, OH 45638

(502) 229-6863

Contact Person: Caryn Turvey

<https://chfs.ky.gov/agencies/dail/Pages/hslp.aspx>

Counties Served: Floyd, Magoffin, Martin, Johnson, Pike

"Hart-supported living services is a grant funded program" that helps Kentuckians with disabilities live in their homes and communities and avoid institutionalization.

- *Qualifications: (1) "Mental impairment" includes an intellectual disability, organic brain syndrome, emotional or mental illness, and specific learning disabilities; (2) "Person with a disability" means someone with a physical or mental impairment and includes individuals who have a record or history of an impairment, or are regarded as having a physical or mental impairment that substantially limits one (1) or more major life activities; (3) "Physical impairment" means any physiological disorder or corrective, cosmetic disfigurement, or an anatomical loss affecting one (1) or more of the following body systems: neurological, musculo-skeletal, special sense organs, respiratory including speech organs, cardiovascular, reproductive, digestive, genito-urinary, hemic and lymphatic, skin, and endocrine; (4) "Substantial limitation of a major life activity" includes limiting such things as walking, talking, seeing, hearing, caring for oneself, or working*
- *Services include but are not limited to: Hart-supported living community resource developers; Homemaker services; Personal care services; In-home training and home management assistance; Start-up grants; transportation; home modifications; Adaptive and therapeutic equipment; & Facilitation by an independent and trained facilitator to develop and implement individualized life planning*

Independent Living Services - Kentucky Office of Vocational Rehab

207 W Court St #101

Prestonsburg, KY 41653

(606) 889-1689 ext. 21859

Contact: Lisa Reynolds

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Any age group, with vision of 20/60 or less is eligible for independent living services which includes: plan of service; equipment and magnifiers do evaluation; safety training on how to prepare meals; use canes; & finances.

Disability (continued)

Kentucky Talking Book Library

300 Coffee Tree Rd
Frankfort, KY 40601
1-800-372-2968

<https://kdla.ky.gov/librarians/talkingbook/Pages/default.aspx>

Counties Served: Statewide

Provides digital audio books along with special digital player and Braille books to Kentucky residents who are physically unable to read print. Books of all types and suitable for all ages. Materials are sent free of charge through the US Postal service or downloaded from the internet.

Office for Children with Special Health Care Needs

5000 KY Route 321
Prestonsburg, KY 41653
1 (800) 594-7058 or (606) 889-1761

Counties Served: Statewide

The OCSHCN can provide the following services for children with special health care needs through on-site clinics, satellite clinics or financial assistance. Offers various types of medical services, therapy services, and financial assistance for certain illnesses, hearing loss, & support services.

Eligibility:

- *Be a Kentucky resident.*
- *Younger than 21.*
- *Have a condition that usually responds to medical treatment provided in our program.*
- *Must meet financial guidelines.*

Project CARAT (Coordinating & Assisting the Reuse of Assisted Technology)

Area CARAT Site:

Carl D. Perkins Vocational Training Center
5659 Main Street
Thelma, KY 41260

(606) 788-7080 or (800) 327-5287

<https://ruralhealth.med.ky.edu/news/project-carat>

<https://katsnet.org/services/>

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Program that refurbishes medical equipment and distributes to people in need. Equipment is listed on a website accessible by the general public. Equipment is provided in exchange for a small donation.

Disability (continued)

Stable Kentucky

1-800-439-1653

Website: <https://www.stablekentucky.com/>

Counties Served: Statewide

A stable Kentucky account is an investment account available to eligible individuals with disabilities. The accounts are made possible by the Federal Achieving a Better Life Experience (ABLE) Act. Accounts allow individuals with disabilities to save and invest money without losing eligibility for certain Public benefit programs like Medicaid or SSI. Earnings on the account are not subject to federal income taxes, as long as the monies are spent on "Qualified Disability Expenses". Refer to the Social Security Administration website for other qualifying reasons. The account can be opened by persons with a disability, parent, or guardian online via the website listed above.

To be eligible:

- *Disability must have begun before the age of 26, and expects the disability to last more than a year.*
- *Must be entitled to SSI or SSDI because of the disability. "Self-Certify" the disability or diagnosis.*

The Kentucky Assistive Technology Loan Corporation (KATLC)

500 Mero Street 4th Floor

Frankfort, KY 40601

(877) 675-0195

katlc.ky.gov

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Low interest loans for applicants in need of medical equipment. Types of equipment include modified vehicles, hearing aids, mobility devices, communication devices, or any other type of equipment/home modification that will improve quality of life and increase independence.

Drug and Alcohol Treatment



Angel Initiative - Kentucky State Police

Kentucky State Police - Post 9
3499 N Mayo Trail
Pikeville, KY 41501
(606) 437-7711

Program is offered by the Kentucky State Police and encourages individuals suffering with a substance abuse disorder to visit any KSP post for assistance with treatment. The participant will be paired with a local officer who will assist with locating an appropriate treatment program. Participation is voluntary and the individual will not be arrested or charged with any violations if he or she agrees to participate in treatment. Individuals that are already involved in court related cases, warrants, violent history, or sexual abuse history are not eligible for the program.

Addiction Recovery Centers

332 River Bend Road
Louisa, KY 41230
(606) 629-3063
<https://www.arccenters.com>

87 Oak Ridge Ct
Prestonsburg, KY 41653
(606) 263-1359
(888) 815-4330 24/7 addiction help hotline

ARC operates a network of over 30 addiction treatment centers in 16 Eastern and Central Kentucky counties. The organizations treatment options include detox/residential addiction treatment, outpatient addiction treatment, and ARC Anywhere (treatment via telehealth services). During the final phase of treatment individuals are given the opportunity to participate in an internship program and peer support academy in conjunction with Sullivan University. Upon completion of the internship, participants will receive a certificate in Health and Human Services from Sullivan University that can be rolled into a 2-year associate or 4-year bachelor's program in Health and Human Services. Kentucky Medicaid plans are accepted and will cover the cost of inpatient and outpatient treatment.

Drug and Alcohol Treatment (continued)

ARC - America Recovery Centers - Outpatient Facilities

125 N Main Cross St
Louisa, KY 41230
(606) 621-0182 or (888) 332-3854
arccenters.com

Outpatient: Requires the clients to do two-hour groups each week and go in once a week for a drug test. Right now, most of it is done by zoom because of Covid. In person first initial appointments and then after that their groups is usually done from home on a phone. In Outpatient they work hands on with a counselor and peer support specialist as well. They have both group therapy and individual sessions.

ARC - America Recovery Centers - (Inpatient for Men)

(888) 815-4330 24/7 addiction help hotline

To apply for inpatient services, contact intake for assessment. Placements are normally within 24 hours, if you need transportation, that can be arranged and pick up will take place in a public location. Participants are provided vocational training of, and after two years of sobriety, some are even offered jobs with ARC.

- **Crown Recovery Center** is an all men's facility located in Springfield, Kentucky that offers a full continuum of care including residential, transitional, intensive outpatient, outpatient, medically assisted treatment (MAT), vocational rehabilitation, and job training
- **Riverplace**, is a men's residential treatment facility, located outside of Pikeville, Kentucky. This a clinical drug rehab with physicians and a medical director, along with licensed counselors and certified alcohol & drug counselors (CADCs), pastoral counselors and trained peer support specialists to assist with the treatment program.
- **Belle Grove Springs** is a residential treatment center for men suffering from substance abuse located in Northeastern, Kentucky. This a clinical drug rehab with physicians and a medical director, along with licensed counselors and certified alcohol & drug counselors (CADCs), pastoral counselors and trained peer support specialists to assist with the treatment program.
- **Lake Hills Oasis** is a residential treatment center for men suffering from substance abuse located in Somerset, Kentucky. This a clinical drug rehab with physicians and a medical director, along with licensed counselors and certified alcohol & drug counselors (CADCs), pastoral counselors and trained peer support specialists to assist with the treatment program.

Drug and Alcohol Treatment (continued)

ARC - America Recovery Centers - (Inpatient for men continued)

- **May Hill** is a men's residential treatment facility, located in Louisa, Kentucky. This a clinical drug rehab with physicians and a medical director, along with licensed counselors and certified alcohol & drug counselors (CADCs), pastoral counselors and trained peer support specialists to assist with the treatment program.
- **Sanibel House** is a residential treatment center for men suffering from substance abuse and is located in Catlettsburg, Kentucky. This a clinical drug rehab with physicians and a medical director, along with licensed counselors and certified alcohol & drug counselors (CADCs), pastoral counselors and trained peer support specialists to assist with the treatment program.

ARC - America Recovery Centers - (Inpatient for women)

(888) 815-4330 24/7 addiction help hotline

arccenters.com

To apply for inpatient services, contact intake for assessment. Placements are normally within 24 hours, if you need transportation, that can be arranged and pick up will take place in a public location. Participants are provided vocational training of, and after two years of sobriety, some are even offered jobs with ARC.

- **Beth's Blessing** is a residential treatment center for women suffering from substance abuse and is located in Annville, Kentucky. This a clinical drug rehab with physicians and a medical director, along with licensed counselors and certified alcohol & drug counselors (CADCs), pastoral counselors and trained peer support specialists to assist with the treatment program.
- **Creekside** is a women's residential treatment facility located in Pippa Passas, Kentucky. Residents participate in one hour of weekly individual counseling, 15 hours weekly of recovery small groups (12 Steps, NA/AA, Living Free & Celebrate Recovery) and group therapy sessions. We offer groups & counseling in relationships, parenting, self-esteem, relapse prevention, aftercare, career & personality testing, DUI program, GED, anger management, and wellness.
- **Hazel Hills** is a women's residential crisis stabilization center for those suffering from substance abuse located in a modern treatment facility in Owingsville, Kentucky. Clients at Hazel Hills receive 24-hour medical care, including psychiatric care if needed. Hazel Hills also provides medical detoxification for clients.

Drug and Alcohol Treatment (continued)

ARC - America Recovery Centers - (Inpatient for women)

- **Karen's Place** for females only is located in Louisa, Kentucky. Residents at this location participate in one hour of weekly individual counseling, 15 hours weekly of recovery small groups (12 Steps, NA/AA, Living Free & Celebrate Recovery) and group therapy sessions. We offer groups & counseling in relationships, parenting, self-esteem, relapse prevention, aftercare, career & personality testing, DUI program, GED, anger management, and wellness.
- **Karen's Place Maternity Center** is a residential treatment facility for pregnant and postpartum women with substance use disorders. This holistic program, is located in Ashland, Kentucky, allows pregnant women to receive residential treatment throughout their entire pregnancy and three months postpartum.
- **Lydia's House** is a residential treatment center for women suffering from substance abuse located in Benham, Kentucky near the foot of Black Mountain. Residents at this location participate in one hour of weekly individual counseling, 15 hours weekly of recovery small groups (12 Steps, NA/AA, Living Free & Celebrate Recovery) and group therapy sessions. We offer groups & counseling in relationships, parenting, self-esteem, relapse prevention, aftercare, career & personality testing, DUI program, GED, anger management, and wellness.

Brookside Addiction Treatment Services

400 Venters Lane
Pikeville, KY
(606) 658-3078

The recovery process begins with an interview and intake assessment. The results from the intake assessment allow the rehabilitation staff to create a personalized treatment plan and to determine the length of treatment. The facility provides services, such as detox, residential treatment, outpatient treatment, medically assisted treatment, court ordered rehabilitation, and aftercare.

Drug and Alcohol Treatment (continued)

EKART - Eastern Kentucky Addiction Recovery and Training

686 N. Lake Drive
Prestonsburg, KY 41653
(606) 205-6420

Contact: Jimmie Wilson (Job Entry and Retention)
Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Provides individuals recovering from addiction or undergoing treatment for addiction within the 23-county service area in Eastern Kentucky with valuable career training and supportive services, while actively cultivating meaningful job opportunities. Services include résumé development, job interview preparation, transportation costs, childcare, or funds to purchase clothing for a new job. Meetings can be virtual or in person at pre-arranged public locations to accommodate clients' needs.

Kentucky Addiction Center

1032 Broadway St
Paintsville, KY 41240
(606) 789-8531

<https://callkac.com>

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Outpatient treatment center that offers a range of confidential treatment programs and services designed to fit each clients need, type and severity of addiction and stage of recovery. Treatment is customized and guided by the initial assessment. The center accepts Medicaid and a variety of insurance plans. Contact the center at the number above for more information and to schedule an assessment.

KY Help Statewide Call Center

1-833-859-4357

Hours of Operation: Monday through Friday, 8:30 am – 5:30 pm

<https://operationunite.org/programs/kyhelp-call-center/>

Statewide call center that provides personalized assistance and resources for those seeking help for a substance use disorder and guidance to family members. The crisis center provides the following services on the client's behalf:

- *Access to resources based on the type of treatment being sought (residential facilities, outpatient treatment, medication-assisted treatment, and transitional housing).*
- *Contact facilities to determine bed availability and estimates on wait times.*
- *Conduct follow-up with facilities to determine insurance accepted and payment process.*
- *Assist in locating NA, AA, and other local recovery groups.*
- *Receive and manage crisis calls.*
- *Conduct follow-up with clients for up to 12 months after initial contact to obtain status of recovery and additional services needed.*

Drug and Alcohol Treatment (continued)

KY Help

1-877-318-1871

<https://findhelpnowky.org/ky>

Website that is used to find an addiction treatment facility that is accepting new clients. Information provided is up-to-date and accurate regarding facilities treatment offerings and availability.

Mountain Center for Recovery and Hope

140 Landing Lane

Prestonsburg, KY 41653

(606) 886-6820

<https://www.mtcomp.org/addiction>

Residential substance use treatment services that are offered in conjunction with Mountain Comprehensive Care Center. During their stay at Mountain Recovery, residents will participate in individual and group counseling and 12 Step programs. The following services are also available to participants of the program:

- *Parenting classes*
- *Anger management classes*
- *Self-esteem building activities*
- *Relapse prevention*
- *Recovery- oriented social and recreational activities*

Operation UNITE's Treatment Referral & Help Line

1-866-90-UNITE (1-866-908-6483)

<https://operationunite.org>

For individuals seeking treatment for themselves or others, as well as family members who have questions or are in need of support. Participants and family members can call the referral line to learn about available treatment programs in the region and the appropriate steps they must take in order to enter a program that will meet their needs.

You may also get information on:

- **Casey's Law**
A law that allows parents, relatives and/or friends to petition the court for treatment on behalf of the substance abuse-impaired person. It provides a means of intervening with someone who is unable to recognize his or her need for treatment due to their impairment.

Drug and Alcohol Treatment (continued)

Operation UNITE's Treatment Referral & Help Line (continued)

- **Give Me A Reason**

Free saliva-based drug testing kits provided to parents/caregivers as a way to help youth resist peer pressure to use drugs. Those available to our area are in Floyd, Magoffin, & Pike County. To find a location visit <https://operationunite.org/programs/gmar/kit-locations/>

- **Voucher Program**

Residents within UNITE's 32-county service region who suffer from substance abuse may be eligible to receive financial assistance for long-term residential treatment. UNITE will pay a provider up to \$5,000 for long-term (90 or more days) residential treatment for adults and juveniles. Visit the website listed above to view a map of the 32-county service region.

In order to qualify for a UNITE Treatment Voucher, applicants must:

- *Show proof they have been a resident of the service area for at least six months.*
- *Meet income guidelines based on household size and current Federal Poverty Guidelines.*
- *Complete an application by phone with a UNITE staff member.*

Applicants are not eligible if:

- *They previously received treatment through the UNITE Voucher Program.*
- *They failed to complete a UNITE Treatment Voucher placement.*
- *They have a pending criminal charge or active bench warrant, unless prior court approval is provided.*

OVP Health - (Outpatient)

Offers treatment to clients suffering from opioid addiction along with primary care for other medical conditions requiring attention. Participants undergo assessment with counselor and medical doctor to see if they are a good candidate for treatment with Suboxone. Persons undergoing treatment must be compliant with individual/group counseling and require routine drug test. See locations listed below:

113 Oak Ridge Court
Prestonsburg, KY 41653
606-889-1601
County: Floyd

Drug and Alcohol Treatment (continued)

OVP Health - (outpatient continued)

6500 KY-645 # 110

Inez, KY 41224

606-534-4002

County: Martin

8310 KY-321

Hagerhill, KY 41222

(606)-889-1601

County: Johnson

9613 Millard Hwy

Pikeville, KY 41501

606-552-0400

County: Pike

Paul B Hall Medical Center - Detox Program

625 James S Trimble Blvd

Paintsville, KY 41240

Phone: 606-788-6400

<https://www.pbhrc.com/medical-detox>

Voluntary medical detox program that offers individuals the opportunity to detox in a secure, medically supervised environment. Upon completion of the initial assessment and approval to admit, participants receive a personalized treatment plan and admission to the inpatient unit. The inpatient stay involves approximately three days of treatment under the supervision of Paul B. Hall Regional Medical Center doctors and nurses. Upon discharge, patients are given “next step” support to continue recovery.

Drug and Alcohol Treatment (continued)

Serenity House

2555 Blacklog Rd

Inez, KY 41224

(606) 298-4872

Residential substance use treatment services for pregnant females that are offered in conjunction with Mountain Comprehensive Care Center. Additionally, 90 days post-partum care is offered while mothers bond with their baby. Mothers are allowed to keep up to two toddlers under the age of three on-site while receiving treatment. Treatment includes the following services:

- *Counseling*
- *Trauma Informed Services*
- *Drug Screening*
- *Medication Assisted Treatment*
- *Peer Support*
- *Anger Management*
- *Relapse Prevention*
- *90 Day Post-Partum Care*

Education



Appalachia Reach Out

2596 Rockcastle Road

Inez, KY 41224

(606) 298-7470

www.appalachiareachout.com

Counties Served: Martin

Partnered with the Martin County School District to provide tutoring and educational resources to underprivileged students.

Big Sandy Skills U

513 3rd Street

Paintsville, KY 41240

(606) 789-5321

<https://www.bigsandy.kctcs.edu>

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Provides adult education services to individuals seeking to become college and career ready. Kentucky adults are able to prepare for and earn the GED diploma, postsecondary education and training, and The National Career Readiness and Kentucky Essential Skills Certificates.

Department of Juvenile Justice Youth Development Center

1025 Capital Center Drive

Frankfort, KY 40601

(502) 573-2044

<https://djj.ky.gov/pages/index.aspx>

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Assists juvenile offenders with GED and vocational opportunities

Education (continued)

Ready To Work Program – Big Sandy Community & Technical College

1 Bert T. Combs Drive
Prestonsburg, KY 41653
(606) 889-4723

<https://bigsandy.kctcs.edu>

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Provides paid work study opportunities to low-income parents that are enrolled at BSCTC. Assists students in accessing other resources including transportation, child-care, and housing assistance.

St. Vincent Mission

6369 Highway 404
David, KY 41616
(606) 886-2513

www.stvincentmission.org

Counties Served: Floyd

The Ida Marie Develle Scholarship Fund provides educational scholarships up to \$500 to students with a financial need.

The David School

P.O. Box 220
David, KY 41616
(606) 886-8374

www.davidschool.org

Counties Served: Floyd

Provides education and applied life skills to low income and at-risk youth.

Emergency



Ambulance Services

LifeGuard:	(866)-385-4367	Area: Floyd, Magoffin, & Pike
Magoffin County:	(606)-349-7827	Area: Magoffin
NET CARE:	(606)-298-0068	Area: Martin

American Red Cross- Eastern Kentucky Chapter

101 Bulldog Lane, Suite 300

Hazard, KY 41701

(877) 272-7337

<https://www.redcross.org/>

Counties Served: Floyd, Martin, Magoffin, Johnson, & Pike

- *Natural disaster relief such as: mud slides, house fires, flooding, tornados, etc. Volunteers provide casework support to assist in finding shelter, food, clothing, and other essential needs.*

Floyd County

City Police Departments/Sheriff Office/Emergency Management/Jails

Allen City Police	(606) 886-6711 (Rings into Floyd Co Sheriff)
Martin City Police	(606) 285-3062
Prestonsburg City Police	(606) 886-1010
Wayland City Police	(606) 358-4169
Floyd County Sheriff	(606) 886-6711
Floyd County Emergency Management & Rescue	(606) 886-9678
Floyd County Detention Center	(606) 886-8021

Fire and Rescue Departments

Allen Fire Department	(606) 874-8191
Auxier Fire Department	(606) 889-0773
Betsy Lane Fire Department	(606) 478-4884 or (606) 478-5555
Cow Creek Fire Department 1 and 2	(606) 874-9500
David Fire Department 1 and 2	(606)-886-0770
Garrett Fire Department	(606)-358-3473
Left Beaver Fire Department 1 and 2	(606) 377-6643 or (606) 377-0911
Martin Fire Department	(606) 285-3162
Maytown Fire Department	(606) 285-9543

Emergency (continued)

Floyd County (continued)

Middle Creek Fire Department 1 and 2	(606)-886-3050
Mud Creek Fire Department 1 and 2	(606) 587-2888 or (606) 587-2880
Prestonsburg & N Floyd Department 1, 2, and 3	(606) 886-1010
Southeast Fire Department	(606) 452-2222
Toler Creek Fire Department	(606) 478-3276
Wayland Fire Department	(606) 791-4714
Wheelwright Fire Department	(606) 452-4202

Johnson County

City Police Departments/Sheriff Office/Emergency Management/Jails

Paintsville City Police Department	(606) 789-4221
Johnson County Sheriff's Office	(606) 789-3411 or (606) 789-4221 After 5pm
Johnson County Emergency Management	(606) 789-2260
Big Sandy Regional Detention Center	(606) 297-5124

Fire and Rescue Departments

Flat Gap Fire Department	(606) 265-4104
Oil Springs Fire Department	(606) 297-4600
Paintsville Fire Department	(606) 789-7376
Red Bush Fire Department	(606) 265-3151
River Fire Department	(606) 789-7942
Rockhouse Fire Department	(606) 297-2525
Thealka Fire Department	(606) 264-5242
Thelma Fire Department	(606) 789-2207
Van Lear Fire Department	(606) 788-0177
West Van Lear Fire Department	(606) 789-4204
Williamsport Fire Department	(606) 788-9079
W.R. Castle Fire & Rescue	(606) 297-5151

Emergency (continued)

Magoffin County

City Police Departments/Sheriff's Office/Emergency Management/Jails

Salyersville City Police Department	(606) 349-3255
Magoffin County Sherriff's Office	(606) 349-2914
Magoffin County Emergency Management	(606) 349-2313

Fire and Rescue Departments

North Magoffin Fire Department	(606) 349-7777
Salyersville Fire Department	(606) 349-3256
South Magoffin Fire Department	(606) 884-8301

Martin County

City Police Departments/Sheriff's Office/Emergency Management/Jails

Martin County City Police/Sheriff's Office	(606) 298-2828
Martin County Emergency Management	(606) 298-2088

Fire and Rescue Departments

Martin County REACT and Rescue Squad	(606) 626-5354
Inez Volunteer Fire and Rescue	(606) 298-5925
Warfield Volunteer Fire and Rescue	(606) 626-5778
Turkey Creek Fire Department	(606) 298-7342
Pigeon Roost Fire Department	(606) 298-2090

Pike County

City Police Departments/ Sheriff's Office/Emergency Management/Jails

Pikeville City Police Department	(606) 437-6236
Pike County Sheriff's Office	(606) 432-6260
Pike County Emergency Management	(606) 432-0210
Pike County Detention Center	(606) 432-6232

Emergency (continued)

Pike County (continued)

Fire and Rescue Departments

Belfry Fire Dept 1, 2, and 3	(606) 353-8026
Big Creek Fire Department	(606) 353-9409
Blackberry Fire Department 1 and 2	(606) 427-7308 and (606) 427-7325
Coal Run Fire Department 1 and 2	(606) 432-5801
Dorton Fire Department	(606) 639-8165 or (606) 639-2255
Elkhorn City Fire Department 1, 2, and 3	(606) 754-8041
Feds Creek Fire Department	(606) 637-1476
Grapevine Fire Department	(606) 835-2111
Greasy Creek Fire Department	(606) 432-4659
Gulnare Volunteer Fire Department	(606) 432-8502
Hatfield Volunteer Fire Dept	(606) 237-0015
Hurricane Fire Department 1 and 2	(606) 478-8508
Island Creek Fire Department	(606) 432-0114
Johns Creek Fire Department 1 and 2	(606) 631-1826
Kimper Volunteer Fire and Rescue	(606) 637-2450
Marrowbone Volunteer Fire Department 1, 2, and 3	(606) 754-5511
Millard Fire & Rescue 1, 2, and 3	(606) 432-3443
Phelps Volunteer Fire Department 1, 2, and 3	(606) 456-3642
City of Pikeville Fire & Ambulance Station 1, 2, and 3	(606) 437-5120, (606) 437-5113, (606) 437-5122
Shelby Creek Rescue	(606) 639-0188
Shelby Valley Fire Department 1, 2, and 3	(606) 639-9872
Sycamore React Volunteer Fire Department	(606) 754-4698
Turkey Creek Vol Fire Dept	(606) 237-7117
Upper Pond Creek Vol	(606) 353-9775

KSP State Police Post 9

3499 N Mayo Trail

Pikeville KY 41501

1-800-222-5555 or (606) 433-7711

<http://kentuckystatepolice.org/>

Counties Served Floyd, Martin, Magoffin, Johnson, & Pike

Emergency (continued)

FEMA Helpline

1 (800)-621-3362

<https://www.disasterassistance.gov/>

Assistance for those who live in an area where a Presidentially declared disaster may receive assistance with housing repairs, housing, necessities, and legal assistance for those who are not insured or under insured. You can apply on the website or phone number listed above.

Food



12 Baskets Food Pantry

205 8th Street

Paintsville, KY 41240

(606) 789-3995

12basketspantry.org

Counties served: Johnson

Food assistance every Tuesday. Sign-ups begin at 1:00 pm and assistance is from 2:00 pm – 4:00 pm. Requirements: Proof of income, proof of residence, and social security cards.

Appalachia Reach Out

2596 Rockcastle Road

Inez, KY 41224

(606) 298 – 7470

www.appalachiareachout.com

Counties served: Martin

Food assistance 10:00am – 2:00pm every Wednesday. Requirements: Proof of income and proof of address.

Auxier Food Pantry

21 South River Street

Auxier, KY 41602

(606) 886-0709

Counties served: Floyd (Auxier community and the surrounding area only)

Food assistance on the 3rd Wednesday of every month. Requirements: Proof of address and Identification.

Cornerstone Christian Church

22 Hambley Boulevard

Pikeville, KY 41501

(606) 437-6725

Counties served: Pike

Food assistance is 3:00pm – 5:00pm on the Sunday following the 3rd Monday of every month. Requirements: Proof of income and identification for clients 60 and older/ Identification for clients under 60.

Food (continued)

Community Lighthouse Food Pantry

202 Compton Bottom
Belfry, KY 41514
(606) 257-1140
Counties served: Pike

Emergency food for residence of the Belfry area in Pike Co. Open on Mondays & Fridays from 12 pm – 3 pm. Also, USDA commodities sign-up/pick-up location.

East KY Dream Center

127 Hibbard Street
Pikeville, KY 41501
(606) 766-3434
Counties served: Floyd, Johnson, Martin, Magoffin, Pike

Free hot meals served 11:00am – 1:00pm every Wednesday and Friday. Food baskets provided on Wednesdays.

First Baptist Church

330 College Street
Paintsville, KY 41240
(606) 789-3168
fbcpaintsville.com
Counties served: Johnson

Outdoor Mercy Box is stocked with non-perishable food items. Bagged food for the homeless upon availability.

First Christian Church

313 Chloe Road
Pikeville, KY 41501
(606) 437-4527
fcc.pikeville.org
Counties served: Pike

Monthly community dinner at 5:30pm on the last Tuesday of every month. Food Baskets given out on the last Tuesday of every month.

Food (continued)

Gods Appalachian Partnership

90 Big Bridge Road
McDowell, KY 41647
(606) 377-0332
gapky.org

Food pantry that distributes perishable and non-perishable food items to households in need. The applicant must call the agency to schedule an intake appointment. The Intake Coordinator will explain the qualifications and documents needed at that time. An appointment will be scheduled for food distribution upon approval.

Heaven Harvest Food Pantry

3534 KY Route 122
Printer, KY 41655
(502) 517-9233
Counties Served: Floyd

Food distribution is on the 3rd Saturday of each month and the following Monday from 12:00pm – 2:00pm.

Heenon Church of Christ

15 Right Fork of Brushy Rd
Varney, KY 41571
Cell (606) 262-0245 & Home (606) 653-0017
Pantry Contact: Mable L Wood
Counties Served: Pike (Varney, KY)

Produce distribution 1:00pm – 5:00pm every Wednesday. Food box distribution (dry goods, meats, produce) 9:00am – 1:00pm on the third Tuesday of every month.

Helping Hands of Phelps

81 Maria Branch
Phelps, KY 41553
(606) 213-6591
Counties Served: Pike

Food distribution 9:00am – 12:00pm on the third Tuesday of each month. Proof of address and income are required. Emergency food boxes are available on an as needed basis.

Food (continued)

Highlands Church of Christ

821 Euclid Avenue

Paintsville, KY 41240

(606) 789-6433

highlandchurchfamily.com

Counties served: Johnson

Highland Community Food Basket is held from 1:00pm – 4:00pm every Tuesday. Must provide a current utility bill for proof of address, proof of income, and photo I.D.

HOPE Incorporated

850 Collins Hwy

Pikeville, KY 41501

(606) 432-HOPE

Counties Served: Pike

Food distribution on Third Tuesday of each month 9 am till noon. Distributions take place at: Shelby Warehouse, Ferrell's Creek church of Christ, Mountain View Church of Christ, & Elkhorn City Church of Christ. Also, pick-up location for USDA commodities.

Housing Authority of Paintsville

625 Main Street

Paintsville, KY 41240

(606) 789-9442

paintsvillehousingauthority.com

Counties served: Johnson

Food assistance is income based and client must apply for assistance. Assistance is provided on the 3rd Tuesday of every month at Bristlebuck Manor (High-Rise) upon approval.

Food (continued)

Johnson County Extension Office

826 FM Stafford Avenue

Paintsville, KY 41240

(606) 789-8108

johnson.ca.uky.edu

Counties served: Johnson

Vouchers for the local farmer's market. Requirements: 60 or older and under 185% of the federal poverty guideline.

Johnson County Senior Citizens Center

1127 Euclid Avenue

Paintsville, KY 41240

(606) 789-4830

Counties served: Johnson (delivery is currently limited to Paintsville city limits)

Meals on Wheels program. Requirements: 60 or older, live alone, or have a disabled spouse.

Magoffin County Senior Citizen Center

88 South Church Street

Salyersville, KY 41465

(606) 349-5152

Counties Served: Magoffin

Meals on Wheels Program operates Monday-Friday. Hot meals distributed at the center Monday-Friday 11:00am – 1:00pm. Requirements: 60 or older and unable to cook.

Martin County Senior Citizens

123 Old Middlefork Road

Inez, KY 41224

(606) 298-3459

martincountyseniorcitizens.webstarts.com

Counties Served: Martin

Lunch at the center 11:00am – 12:00pm Monday – Friday. Meals on Wheels vans operate on Monday, Wednesday, and Friday. Meal delivery schedule: Monday hot meal; Tuesday frozen meal; Wednesday hot meal; Thursday frozen meal; Friday hot meal.

Food (continued)

Mayo Methodist Church

325 3rd Street
Paintsville, KY 41240
(606) 789-3296
Counties Served: Johnson

Church basement is open 11:00am – 2:00pm Monday through Friday for individuals in need. Basic food items, toiletries, and referrals/support are available.

Middle Creek Community Development Club

Route 114 Chester Grove Road
Prestonsburg, KY 41563
(606) 886-3606
Counties Served: Floyd (call for communities served)

Food distribution 12:00pm – 1:30pm on the 2nd, 3rd, and 4th Thursday of every month. Emergency food assistance upon availability.

Moms Meals

3210 SE Corporate Woods Drive
Ankeny, Iowa 50021
(877) 508-6667
www.momsmeals.com
Counties served: Nationwide

Long Term Services/Home & CSBG Program provides home delivered meals to elderly, disabled, and individuals in poor health; Covered by Medicaid/Medicaid Waiver. Medicare (special qualifications). Self-pay option is also available for \$6.99 per meal.

Mud Creek Clinic Food Pantry

7629 KY Route 979
Grethel, KY 41631
(606) 587-2246
Counties Served: Floyd (call for communities served)

Food distribution 8:00am – 4:30pm the last week of each month. Requirements: Provide proof of income and address.

Food (continued)

New Jerusalem Worship Temple

611 KY Route 302
West Van Lear, KY 41268
(606) 872-3121
Counties Served: Johnson

Emergency food assistance on a case-by-case basis. No guidelines or income limit.

Pikeville United Methodist Church

107 Main Street
Pikeville, KY 41501
(606) 437-7315
Counties Served: Pike

Food distribution one time per month to households that are not receiving food assistance from another food pantry. Call prior to arrival. Must picture identification.

Prater Creek Food Pantry

30 Stratton Branch Rd
Stanville, KY 41659
606-794-7945
Contact: Jack Stanley
Counties Served: Floyd (Banner to the Floyd/Pike county line, Harold (Toler Creek area)

Food distribution 10:00am -12:00pm on the 3rd Saturday of every month.

RAMP Food Pantry

3784 Tomahawk Road
Tomahawk, KY 41262
(606) 626-6654
www.rampamerica.org
Counties Served: Martin

Food assistance 11:00am – 1:00pm on the last Thursday of every month. Requirements: Must provide proof of income, address, and identification.

Food (continued)

St. Luke Mission Center

1211 Parkway Drive
Salyersville, KY 41465
(606) 349-5320
Counties Served: Magoffin

Emergency food assistance on an as needed basis.

St. Michaels Catholic Church

720 Washington Avenue
Paintsville, KY 41240
(606) 789-4455
Counties Served: Johnson

Non-perishable food assistance on an as needed basis and availability of funds.

St. Vincent Mission

6369 Highway 404
David, KY 41616
(606) 886-2513
stvincentmission.org
Counties Served: Floyd

Food assistance 12:00pm – 3:00pm every Tuesday and Thursday. Proof of income, a food stamp paper if you have one, and proof of residence (electric bill). Call for an appointment.

The Fishes & Loaves Community Food Pantry

562 University Drive
Prestonsburg, KY 41653
(606) 886-8046
Counties Served: Floyd (Prestonsburg Community)

Food pantry and soup kitchen is open every Tuesday from 1:00pm – 6:00pm. Proof of income, proof of residency, and picture I.D. required.

Food (continued)

Thankful Hearts

648 Adams Road
Pikeville, KY 51501
(606) 437-6221

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Non-perishable food assistance every Friday. USDA commodities given out on the third Tuesday of every month. Food assistance for senior citizens on the last Monday of every month. Emergency food and personal hygiene assistance as needed.

Victorious Faith Church

114 Rising Son Lane
Prestonsburg, KY 41653
victoriousfaithky@gmail.com
<https://www.facebook.com/vfc.life>

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Farmers to Families Food Boxes are distributed every Tuesday from 10:30 am – 12:00pm. Each box contains fresh produce, dairy products, and meat. There are no qualifying requirements or paperwork required. Distribution is on a first come first serve basis.

Water In To Wine Food Pantry

5083 Middlefork
Salyersville, KY 41465
(606) 349-6301

Counties Served: Magoffin

Food assistance 9:00am – 11:30 am one Wednesday per month. Food assistance for senior citizens 12:30pm – 3:00pm on the third Thursday of each month; an application must be completed to acquire senior citizen assistance. Emergency food boxes are provided on a case-by-case basis. Income based and identification required.

Home Repairs



Big Sandy Area Agency on Aging

110 Resource Court
Prestonsburg, KY 41653
(606) 886-2374

bigsandy.org/aging-services

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

The Homecare Program provides home repairs to senior citizens ages 60 and older. This is a state funded program and operates under a sliding fee scale.

Christian Appalachian Project

485 Ponderosa Drive
Paintsville, KY 41240
(606) 789-9791

christianapp.org

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Elderly Housing Component Program assists with minor repairs for elderly and disabled individuals. Repairs include handicap ramps, decks, insulation, windows/doors, siding/underpinning, floor and wall repair.

Father Beiting Appalachian Mission Center

524 South Highway 3
Louisa, KY 41230
(606) 638-0219

www.fbamc.org

Counties Served: Martin

General home repairs that focus on making the home safe and winterization for elderly and disabled individuals. Emergency assistance in the event of a natural disaster (food, clothes, toiletries). Proof of income and home visit required prior to approval.

Home Repairs (continued)

Good Neighbors, Inc.

67 Kentucky Route 1107

Van Lear, KY 41265

(606) 887-0082

<https://goodneighbors-inc.org>

Counties Served: Johnson

Emergency Home Repair and Extensive Home Repair (Summer Program) for working individuals that do not qualify for other government assistance programs. Requirements: Employed six months or longer, exceeds income for other assistance, two personal references, ability to volunteer one day of time.

Hand In Hand Ministries

21 South River Street

Auxier, KY 41602

(606) 886-0709

www.myhandinhand.org

Counties Served: Floyd, Johnson, Magoffin, Martin

Repairs include bathrooms, floors/ceilings, underpinning, wheelchair ramps, various other repairs on a case-by-case basis.

Homes, Inc.

65 Bentley Avenue

Whitesburg, KY 41858

(606) 632-1717

homesincorporated.org

Counties Served: Pike, Floyd (areas within 1 hour of Neon, KY)

Agency that provides assistance with roofs, home rehab, heat pumps, winterizing (doors, windows, insulation, etc.), and new construction. Contact the agency to discuss the documents needed prior to applying for the program and to schedule an intake appointment.

Home Repairs (continued)

Sandy Valley Habitat for Humanity

PO Box 281

Pikeville, KY 41501

(606) 437-4011

Counties Served: Pike

Builds and renovates housing for those that are unable to secure adequate housing at no profit or interest. Must have a housing need (no plumbing, poor heating, roof leaks, overcrowding, unsafe conditions), steady income, employment and income verification, credit check, background check, sex offender registry check. Adult household members must contribute a set amount of sweat equity hours, \$500 down payment and mortgage payments made on time.

St. Vincent Mission

6369 Highway 404

David, KY 41616

(606) 886-2513

Counties Served: Floyd

stvincentmission.org/home_repairs.htm

Homeowners pay a portion of the materials cost and work alongside volunteers to help make repairs on their own homes. A Home Repair Application must be completed.

USDA Rural Development

100 Scott Perry Drive

Paintsville, KY 41240

(606) 789-3766

www.rd.usda.gov

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Section 504 Home Repair Program provides loans to low-income homeowners to repair their home and provides grants to elderly low-income homeowners to remove health and safety hazards. Requirements: Be the homeowner and occupy the house, be unable to obtain credit elsewhere, income below 50 percent of the area median income, 62 or older for grants.

Housing



Appalachian Hope

120 North Front Avenue
Prestonsburg, KY 41653
(606) 889-1961

ardfky.org

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Provides financial assistance to domestic violence victims transitioning into safe housing.

Christian Appalachian Project

485 Ponderosa Drive
Paintsville, KY 41240
(606) 789-9791 or (866) 270-4227

www.christianapp.org

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Deposits for housing and emergency shelter (hotel) for homeless.

East KY House of Hope

644 KY-122
Martin, KY 41649
(606) 949-2018

ekyhouseofhope.com

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Temporary emergency housing and connections to community resources. Requirements: No record of violent crime or domestic abuse, no sex offenders, & must be able to care for themselves. Men & women accepted.

St. Vincent Mission

6369 Highway 404
David, KY 41616
(606) 886-2513

stvincentmission.org/emergency_needs_wishlist.htm

Counties Served: Floyd

Assistance with rent or mortgage payments provided during emergency circumstances. An application for assistance must be completed. Assistance is provided in exchange for community service hours.

Housing (continued)

Turning Point

P.O Box 1297

Prestonsburg, KY 41653

(606) 886-6026 or 1-800-649-6605

www.turningpointky.org

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Provides immediate shelter to domestic violence victims and their eligible dependents.

USDA Rural Development

100 Scott Perry Drive

Paintsville, KY 41240

(606) 789-3766

www.rd.usda.gov

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Section 502 Direct Loan Program assists low-income applicants obtain housing by providing a payment assistance subsidy that reduces mortgage payments. Requirements: Be without safe housing, unable to obtain a loan from other resources with reasonable terms and conditions, occupy the property as the primary residence, meet citizenship requirements, not be suspended from participation in federal programs.

Westcare Homeless Shelter

173 Redale Road

Pikeville, KY 41501

(606) 432-9442

Counties Served: Pike

Provides emergency housing for the homeless. Shelter opens as a warming station from 7:00am – 7:00pm when temperatures drop below 32 degrees.

Veterans Transitional Housing Center –Mountain Comprehensive Care Center

152 Douglas Parkway

Pikeville, KY 41501

(606) 639-3178

www.mtcomp.org/vthc

Provides housing and supportive services to homeless male veterans & male civilians. Assists with transitioning into permanent housing.

Housing Authorities



Provides various types of housing assistance to individuals with low or limited income. Housing options vary by location. For more information on availability or to submit an application please visit or contact a local housing authority listed below.

Floyd County

Floyd County Housing Authority

4020 John Stumbo Drive

Langley, KY 41645

(606) 285-3833

Executive Director: Anna Howell

Prestonsburg Housing Authority

12 Blaine Hall St

Prestonsburg, KY 41653

(606) 886-2717

Executive Director: Rhonda Burchett

Johnson County

Johnson County Housing Authority

59 Martin Childers Dr # 3

Thelma, KY 41260

(606) 789-5212

Head of the Board of Directors: Brian Jeffiers

Paintsville Housing Authority

700 6th Street

Paintsville, KY 41240

(606) 789-1782

Executive Director: Mike Spradlin

Housing Authorities (continued)

Magoffin County

Magoffin/Salyersville Housing Authority

540 Allen Dr # A0

Salyersville, KY 41465

(606) 349-6554

Executive Director: James Shepherd

Martin County

Martin County Housing Authority

2600 Hode Rd

Warfield, KY 41203

(606) 349-6554

Executive Director: Elizabeth Oney

Pike County

Pike County Housing Authority

142 Trivette Dr

Pikeville, KY 41501

(606) 432-4178

Executive Director: Brandi Damron

Pikeville Housing Authority

748 Hambley Boulevard

Pikeville, KY 41501

(606) 432-8124

Executive Director: James Hobbs

Judicial Directory

(See also Emergency, Legal, or Safety & Abuse)



Floyd County Judicial

CDW:	Russell & Fitch	(606) 889-1656
Circuit Court Clerk:	Douglas Ray Hall	(606) 889-1672
Circuit Judge:	Johnny Ray Harris	(606) 889-1653
Circuit Judge:	Thomas Smith	(606) 889-1900
Commonwealth's Attorney:	Hon. Brent Turner	(606) 889-1682
County Attorney:	Hon. Keith Bartley	(606) 886-6863
Family Court Judge:	Dwight "Stacy" Marshall	(606) 889-1676
District Judge II:	Eric D. Hall	(606) 889-1661
District Judge I:	Jimmy R. Marcum	(606) 889-1816
Public Defender:	Neil Borders	(833) 895-0579

Magoffin County Judicial

CDW:	Alisha Carty	(606) 349-5959
Circuit Court Clerk:	Tonya Arnett Ward	(606) 349-2215
Circuit Judge:	Kim Cornett Childers	(606) 785-3842/ (606) 785-9273
Commonwealth's Attorney:	Hon. Todd Martin	(606) 349-6171
County Attorney:	Hon. Greg Allen	(606) 349-7600
District Judge:	Dennis B. Prater	(606) 785-3078
Family Court Judge:	Dwight "Stacy" Marshall	(606) 889-1676/ (606) 785-2996
Public Defender:	Neil Borders	(833) 895-0579

Martin & Johnson County Judicial

CDWs:	Music, Wheeler, & Blanton	(800) 588-8768/ (606) 297-9578
Commonwealth's Attorney	Hon. Floyd "Tony" Skeans	(606) 788-7085
County Attorney - Martin	Hon. Melissa Phelps	(606) 298-2815
County Attorney - Johnson	Hon. Michael Endicott	(606) 789-8232
Circuit Court Clerk:	Penny Adams Castle	(606) 297-9567
Circuit Judge	John David Preston	(606) 297-9586
District Judge	Brett Butcher	(606) 297-9583
District Judge	John T. Chafin	(606) 297-9581
Family Court Judge	Janie McKenzie-Wells	(606) 297-9574
Public Defender	Neil Borders	(833) 895-0579

Judicial Directory (continued)

Pike County Judicial

CDWs:		(606) 433-7681
Circuit Court Clerk:	Anna Spears	(606) 433-7560
Circuit Judge:	Howard Keith Hall	(606) 433-7551
Commonwealth's Attorney	Hon. Billy Slone	(606) 433-7500
County Attorney	Hon. Kevin Keene	(606) 432-6250
District Judge:	Tommy R. May	(606) 433-7561
District Judge:	Robert F. Wright	(606) 433-7562
Family Court Judge:	Kent Varney	(606) 433-7060
Public Defender:	Arnett Garland	(833)-254-2461

Commonwealth Attorney prosecutes of felony crimes. They attend each Circuit Court in their judicial circuit and have a duty to prosecute all violations, by adults or juveniles, of the criminal and penal laws of Kentucky. In addition, they present evidence to the grand jury concerning criminal violations.

County Attorney prosecutes misdemeanor violations, by adults or juveniles, of criminal or penal laws of Kentucky that occur within the county. They also provide legal advice to the county Fiscal Court as well as county officials and officers. Their office may also collect court-ordered child support.

Circuit Court is Kentucky's highest trial court and has general jurisdiction in civil matters involving more than \$5,000, capital offenses and felonies, land dispute title cases and contested probate cases.

Family Court is a division of the Circuit Court devoted exclusively to cases involving families and children. Family Court provides one judge to hear all of a family's issues relating to divorce, child custody, adoption, termination of parental rights, domestic violence, child abuse and neglect.

District Courts handles juvenile matters, city and county ordinances, misdemeanors, violations, traffic offenses, probate of wills, arraignments, felony probable cause hearings, small claims involving \$2,500 or less, civil cases involving \$5,000 or less, voluntary, and involuntary mental commitments and cases relating to domestic violence and abuse.

Circuit Court Clerks are responsible for managing the records of Circuit and District courts, Kentucky trial courts. They have offices in all 120 Kentucky counties and are elected for six-year terms.

CDWs are responsible for processing public and status complaints on children under age 18 regarding status offenses and public offenses. They assist law enforcement in the custody process. Responsible for conducting preliminary investigations and interviews and developing and supervising diversion agreements.

Judicial Directory (continued)

Public Defenders provide legal representation appointed to those accused of crimes, who otherwise could not afford legal representation. They do work to get alternate sentencing, especially for those with substance abuse addition and or mental health conditions.

Victim advocates are trained to support victims of crime. They offer emotional support, victims' rights information, help in finding needed resources and assistance in filling out crime victim related forms. Our advocates frequently accompany victims and their family members through the criminal justice proceedings

AppalReD Legal Aide: (Civil Legal Aid)

120 N Front St

Prestonsburg, KY 41653

Office Hours: 8:00am - 4:30pm Monday - Friday

Central Intake Line: 606-886-3876 or 1-800 -556-3876

Central Intake Line available: 8:30 am - 11:00 am and 1:00 pm - 3:00 pm Monday - Wednesday

8:30 am - 11:00 am Thursday - Friday

Counties Served: Floyd, Johnson, Magoffin & Martin

146 Main St

Pikeville, KY 41501

Office Hours: same as above

Central Intake Line: 606-437-3446 or 1-800-556-3876

Central Intake Line available: same as above

Counties Served: Floyd, Johnson, Magoffin & Martin

- *Provides legal assistance to those meeting income guidelines with such issues as: consumer problems, domestic violence and family law, housing problems, public benefits issues, utility issues, education issues, health care issues, employment issues, senior citizen services, tax issues and expungements (certain felonies and misdemeanors). Services are provided by appointment only.*

Legal



Appalachian Citizens Law Center

317 Main St

Whitesburg, KY 41858

1 (877) 637-3929 or (606) 633-3929

<https://aclc.org/>

Free legal representation for coal miners and their families (widows) in black lung cases and individuals, families, and communities dealing with the environmental effects of resource extraction in Central Appalachia.

AppalReD Legal Aide:

120 N Front St

Prestonsburg, KY 41653

Office Hours: 8:00am - 4:30pm Monday - Friday

Central Intake Line: 606-886-3876 or 1-800-556-3876

Central Intake Line available: 8:30 am - 11:00 am and 1:00 pm - 3:00 pm Monday - Wednesday

8:30 am - 11:00 am Thursday - Friday

Counties Served: Floyd, Johnson, Magoffin & Martin

146 Main St

Pikeville, KY 41501

Office Hours: same as above

Central Intake Line: 606-437-3446 or 1-800-556-3876

Central Intake Line available: same as above

Counties Served: Pike

- *Provides legal assistance to those meeting income guidelines with such issues as: consumer problems, domestic violence and family law, housing problems, public benefits issues, utility issues, education issues, health care issues, employment issues, senior citizen services, tax issues and expungements (certain felonies and misdemeanors). Services are provided by appointment only.*

Medicaid Waiver Services



Waiver services cover services not covered by Medicaid. During the application process, all waiver services are checked to see if more than one applies. Waiting list for services after approval vary and some wait times are quite lengthy. Below are descriptions for each type of waiver service, coverage information, & where to apply or ask questions.

See website <https://chfs.ky.gov/agencies/dms/dca/Pages/default.aspx> for additional detail on all waivers.

ABI Acute and ABI Long-Term Care Waiver *is for adults with an acquired brain injury who have reached a plateau in their rehabilitation level. They require maintenance services to live safely in the community.*

Qualifications:

- *Have an acquired brain injury. There are exclusions. read section seven of the ABI regulation or ABI LTC regulation for the list; are age 18 or older; meet the requirements for residence in a nursing facility; these are defined in Kentucky Administrative Regulation; are expected to benefit from waiver services; meet the financial qualifications for Medicaid. There are special financial qualifications applied to the ABI and ABI LTC waiver programs. Read the Medicaid Waiver Services Fact Sheet for details.*

Services include but are not limited to:

- *adult day training; individual and group counseling; environmental and minor home modifications; respite; supervised residential care (ABI LTC Only); companion services (ABI only); personal care (ABI) or community living supports (ABI LTC); nursing supports (ABI LTC only)*

To apply:

- **Mountain Comprehensive Care Center**
104 South Front Ave
Prestonsburg, KY 41653
(606) 886-8572
Contact: Deloris "Jamie" Hayden
Counties Served: Floyd, Johnson, Martin, Magoffin & Pike

For information or questions:

- **Division of Community Alternatives Help Desk**
275 East Main St 6W-B
Frankfort, KY 40621
(844) 784 - 5614
Counties Served: Statewide

Medicaid Waiver Services (continued)

Home and Community Based Waiver *provides assistance to the elderly or to adults and children with physical disabilities to help them live in the community as independently as possible.*

Qualifications:

- *Are age 65 or older and/or have a physical disability; meet the requirements for residence in a nursing facility; these are defined in Kentucky Administrative Regulation; meet the financial qualifications for Medicaid. There are special financial qualifications applied to the HCB waiver program. Read the <https://chfs.ky.gov/agencies/dms/MAPForms/Map418.pdf> for details.*

Services include but are not limited to:

- *adult day health care; attendant care; environmental and minor home adaptation; home delivered meals; non-specialized and specialized respite care*

To apply:

- **Big Sandy Area Agency on Aging and Independent Living**
110 Resource Court
Prestonsburg, KY 41653
(606) 886-2374 or 1(800) 737-2723
Contact Person: Jeff Little
Counties Served: Floyd, Johnson, Magoffin, Martin, & Pike

For information or questions:

- **Division of Community Alternatives Help Desk**
275 East Main St 6W-B
Frankfort, KY 40621
(844) 784 - 5614
Counties Served: Statewide

Michelle P. Waiver (MPW) *provides assistance to individuals with intellectual or developmental disabilities to help them live in the community as independently as possible.*

Qualifications:

- *Have an intellectual or developmental disability; Would be admitted to an intermediate care facility for individuals with an intellectual disability (ICF-IID) or a nursing facility if you did not have waiver services; require a protected environment while learning living skills, gaining educational experiences, and developing an awareness of your environment; meet the financial qualifications for Medicaid. There are special financial qualifications applied to the MPW program. For details visit <https://chfs.ky.gov/agencies/dms/MAPForms/Map418.pdf>*

Medicaid Waiver Services (continued)

Michelle P. Waiver (continued)

Services include but are not limited to:

- *Behavioral supports; day training; environmental and minor home adaptation; personal care; respite.*

To apply:

- **Mountain Comprehensive Care Center**
104 South Front Ave
Prestonsburg, KY 41653
(606) 886-8572
Contact: Deloris “Jamie” Hayden
Counties Served: Floyd, Johnson, Martin, Magoffin & Pike

For information or questions:

- **Division of Community Alternatives Help Desk**
275 East Main St 6W-B
Frankfort, KY 40621
(844) 784 - 5614
Counties Served: Statewide

Model II Waiver (MIIW) provides assistance to individuals who use a ventilator for 12 or more hours a day to allow them to live in the community independently as possible.

Qualifications:

- *Are ventilator dependent for 12 or more hours a day as defined in 907 KAR 1:022 Section 7(2)(a); Have a permanent tracheostomy for positive pressure ventilation; Require 24-hour a day, high-intensity nursing care services; Have a strong family support system, including a primary and secondary caregiver; Have a primary caregiver who understands the purposes, responsibilities, risks and benefits of home ventilator therapy; Meet the financial qualifications for Medicaid. Special financial qualifications apply to the MIIW program. Read the Medicaid Waiver Services fact Sheet for details.*

Service includes but are not limited to:

- *Private duty nursing (PDN): An MIIW participant may receive up to 16 hours of PDN a day from a registered nurse, licensed practical nurse, or respiratory therapist. Participant assessment, ventilator dependency needs, and provider staffing determine how many hours of PDN received.*

Medicaid Waiver Services (continued)

Model II Waiver (continued)

To apply:

- **Big Sandy Area Agency on Aging and Independent Living**
110 Resource Court
Prestonsburg, KY 41653
(606) 886-2374 or 1(800) 737-2723
Contact Person: Jeff Little
Counties Served: Floyd, Johnson, Magoffin, Martin, & Pike

For information or questions:

- **Division of Community Alternatives Help Desk**
275 East Main St 6W-B
Frankfort, KY 40621
(844) 784 - 5614
Counties Served: Statewide

Kentucky Transitions Money Follows The Person - helps people move out of nursing facilities or institutions and into their own homes.

Qualifications:

- *Be elderly; physically disabled; have a mental illness, or an acquired brain injury. The candidate must have been in a nursing home facility for at least 60 days and on Medicaid.*

Disqualifications:

- *Persons do not qualify if they are on MAGI Medicaid, an ex parte basis, or any managed care program. Qualification requirements may change if found to be more cost efficient.*

To apply or for more information:

- **Division of Community Alternatives Help Desk**
275 East Main Street, 6W-B
Frankfort, Kentucky 40621
(502) 564-0330 or toll-free at 1(877) 564-0330
Contact Person: Robert Duff
<https://chfs.ky.gov/agencies/dms/dca/Pages/kytransitions.aspx>
Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Medical Health



Appalachian Pregnancy Care Center

193 Main Street
Pikeville, KY 41501
(606) 433-0700

<https://www.appalachianpregnancycare.com>

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Center offers free services and support to women experiencing unplanned pregnancies and to their newborns. Free services include:

- *Pregnancy Tests*
- *Peer Counseling*
- *Maternity/Baby Clothing and Supplies*
- *Referral Information and Resources*
- *Education – Earn While You Learn Program*
- *Adoption Resources*

Black Lung Program

1709 KY Route 321
Prestonsburg, KY 41653
(606) 886-8546

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Program that provides medical, outreach, educational and benefits counseling services to active, inactive, and disabled coal miners. This service is provided by Big Sandy Health Care and is available regardless of the patient's inability to pay.

Co-Pay Relief

421 Butler Farm Road
Hampton, VA 23666
(866) 512-3861

copays.org

Counties Served: Nationwide

Program that provides financial assistance with co-payments, co-insurance, and deductibles required by a patient's insurer for medications prescribed to treat or manage disease. Requirements: Household income must be at or below 300% or 400% of the Federal Poverty Guideline and the patient must have active insurance coverage for pharmaceutical products. Household size and state cost of living are also considered.

Medical Health (continued)

Diabetes Prevention Program – Johnson County Health Department

630 James S Trimble Blvd.
Paintsville, KY 41240
(606) 789-2590
Counties Served: Johnson

Program that offers support and assistance in preventing pre-diabetes and Type 2 diabetes. The program is offered at no cost and is CDC Fully Recognized. Participants must have an A1C level of 5.7 - 6.4 to qualify.

Encounter Missions

509 Depot Road
Paintsville, KY 41240
(606) 264-5934
Counties Served: Johnson

Pharmaceutical and Medical Assistance Program to assist with medicine, eye exams and glasses, and dental care (surgical procedures and dentures not included). An application must be completed, and assistance is provided upon approval and availability of funds. Applications can be picked up/dropped off at Mountain Apothecary and Nordin Eye Center, both in Paintsville.

Health Departments

Provides preventative healthcare, environmental services, and educational programs. Medical services include Well Child Exams, Immunizations, Nutrition, Physicals, and Disease Testing and Treatment.

- | | |
|---|----------------------------|
| <ul style="list-style-type: none"> • Floyd County Health Department
283 Goble Street
Prestonsburg, KY 41653 | <p>606-886-2788</p> |
|---|----------------------------|

- | | |
|--|----------------------------|
| <ul style="list-style-type: none"> • Johnson County Health Department
630 James S Trimble Boulevard
Paintsville, KY 41240
johnsoncohealthdept.org | <p>606-789-2590</p> |
|--|----------------------------|

- | | |
|---|----------------------------|
| <ul style="list-style-type: none"> • Magoffin County Health Department
119 East Mountain Parkway
Salyersville, KY 41465 | <p>606-349-6212</p> |
|---|----------------------------|

Medical Health (continued)

Health Departments (continued)

- **Martin County Health Department** **606-298-7752**
136 Rockcastle Road
Inez, KY 41224
www.martincountyhealth.org
- **Pike County Health Department** **606-437-5500**
119 River Drive
Pikeville, KY 41501
www.pikecountyhealth.com

Health Well Foundation

P.O. Box 489

Buckeystown, MD 21717

(800) 675-8416

healthwellfoundation.org

Counties Served: Nationwide

Program that provides financial assistance to cover out of pocket healthcare costs such as, prescription co-pays, health insurance premiums, deductibles, pediatric treatment, and travel costs. Requirements: Household income must be at or below 400% to 500% of the Federal Poverty Guideline. Household size and state cost of living are also considered.

Help America Hear

P.O. Box 1245

Smithtown, NY 11787

(888) 580-8886

<https://helpamericahear.org>

Provides new, high quality hearing aids to individuals with limited financial resources. This is considered a last resort program to be utilized after all other financial resorts have been exhausted. Call the telephone number or visit the website above for more detailed information regarding the application process.

Medical Health (continued)

Hope Family Medical Center

835 Parkway Drive
Salyersville, KY 41465
(606) 349-5123

www.bshc.org

Counties Served: Magoffin

Clinic operates on a sliding scale. Income based or free services depending on financial need.

Hospitals and Emergency Medical Services

Provides medical and surgical services to individuals who have an illness or medical condition and may also provide medical transportation to other facilities. Patients may pay by Medicare, Medicaid, or Private Insurance.

- **ARH Our Lady Of The Way Hospital** **606-285-6400**
11203 Main Street
Martin, KY 41616
- **Highlands ARH Regional Medical Center** **606-886-8511**
5000 KY Route 321
Prestonsburg, KY 41653
- **McDowell ARH Hospital** **606-377-3400**
9879 KY-122
McDowell, KY 41647
- **Paul B Hall Regional Medical Center** **606-789-9511**
625 James S Trimble Blvd
Paintsville, KY 41240
- **Pikeville Medical Center** **606-218-3500**
911 S Bypass Road
Pikeville, KY 41501
- **Tug Valley ARH Regional Med Center** **606-237-1700**
260 Hospital Drive
South Williamson, KY 41503

Medical Health (continued)

Kentucky Office for Children with Special Healthcare Needs

5000 KY Route 321
Prestonsburg, KY 41653
(606) 889-1761

Agency that provides audiology services, including hearing aids to children diagnosed with permanent hearing loss. Services are provided at no cost for those with Medicaid. If the family has private insurance the services are provided on a sliding scale.

Kentucky's Statewide Hearing Aid Assistance and Reuse Program – SHARP

8412 Westport Road
Louisville, KY 40242
(800) 327-5287

<https://www.katsnet.org/funding/sharp/>

Counties Served: Statewide

The goal of this program is to assist Kentuckians with hearing loss acquire hearing aids. Provides assistance with hearing aid repair and establishing connections with providers. Contact a representative or visit the website above for assistance and more information.

Kings Daughters Medical Center

1279 Old Abbott Mountain Road
Prestonsburg, KY 41653
(606) 408-4000

www.kingsdaughtershealth.com

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Vouchers provided to cover the costs of a mammogram and biopsy. Program is income based and applicant must have no health insurance.

Life Nets Wheelchair Project

3707 Turfway Court
Indianapolis, IN 46228
(318) 300-4565

lifenetswheelchairproject.org

Counties Served: Nationwide

Program that provides available donated wheelchairs to those in need. The wheelchairs are free of cost; however, the recipient must make arrangements to pick up the chair or pay shipping costs.

Medical Health (continued)

Miracle Ear Gift of Sound Program

(877) 403-8834

<https://www..miracle-ear.com/miracle-ear-foundation>

Counties Served: Nationwide

Program that assists individuals with hearing loss gain access to hearing aids. Total household income must be at or below 200% of the federal poverty guideline and applicants must verify that no other financial resources are available. Applicants must visit the nearest Miracle Ear store to submit an application. There is \$150 application fee for adults. Approval or denial notification will be received within three weeks.

New Eyes for the Needy

549 Millburn Avenue

Short Hills, NJ 07078

(973) 376-4903

<https://new-eyes.org>

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Program that purchases new prescription glasses for people in need.

Project CARAT (Coordinating &Assisting the Reuse of Assisted Technology)

Area CARAT Site:

Carl D. Perkins Vocational Training Center

5659 Main Street

Thelma, KY 41260

(606) 788-7080 or (800) 327-5287

<https://ruralhealth.med.ky.edu/news/project-carat>

<https://katsnet.org/services/>

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Program that refurbishes medical equipment and distributes to people in need. Equipment is listed on a website accessible by the general public. Equipment is provided in exchange for a small donation.

Medical Health (continued)

Quit Now Kentucky

1-800-QUIT-NOW

www.quitnowky.org

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Free assistance for Kentucky residents in quitting tobacco; Nicotine replacement.

RAMP UP! KY

(800) 327-5287

<https://www.catsnet.org>

Counties Served: Statewide

Provides free ramps to individuals in need. If the organization does not have a ramp available to meet the specific slope/rise of the property a DIY ramp building kit will be provided.

RX Outreach

P.O. Box 66536

St. Louis, MO 63166

(888) 796-1234

rxoutreach.org

Counties Served: Nationwide

Nonprofit mail order pharmacy that offers prescription medications at discounted costs. The pharmacy also provides one provides one free glucose monitor annually and discounted costs on various other diabetic supplies. Requirements: Household income must be at or below 400% of the Federal Poverty Level. Household size and state cost of living are also considered. Picture identification must be provided for the free glucose monitor.

St. Michaels Catholic Church

720 Washington Avenue

Paintsville, KY 41240

(606) 789-4455

Counties Served: Johnson

Prescription assistance provided on a case-by-case basis and availability of funds.

Medical Health (continued)

Starkey Hearing Foundation Hear Now Program

6801 Washington Avenue South

Minneapolis, MN 55349

(800) 328-8602

www.starkeyhearingfoundation.org

Counties Served: Nationwide

Provides hearing aids to people with no other resources and limited financial resources.

Surgery on Sunday

1594 Harrodsburg Road

Lexington, KY 40504

(859) 246-0046

surgeryonsunday.org

Counties Served: Statewide (applicant must live within a 200-mile radius of Lexington, KY)

Program that assists uninsured and underinsured individuals with medically essential outpatient procedures. Surgeries are performed on the third Sunday of each month at no cost to those that qualify. Applicant must have an established primary healthcare professional, and an online patient referral must be completed.

Telecommunication Access Program (TAP Program)

632 Versailles Road

Frankfort, KY 40601

(800) 372-2907

kcdhh@kcdhh.ky.gov

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Program that provides landline or wireless equipment to make telephone communication accessible to those that are hearing impaired, speech impaired, or have both a hearing and vision loss.

Medical Health (continued)

The Kentucky Assistive Technology Loan Corporation (KATLC)

500 Mero Street 4th Floor

Frankfort, KY 40601

(877) 675-0195

katlc.ky.gov

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Low interest loans for applicants in need of medical equipment. Types of equipment include modified vehicles, hearing aids, mobility devices, communication devices, or any other type of equipment/home modification that will improve quality of life and increase independence.

The Partnership for Prescription Assistance (PPAP)

(888) 331-1002

www.scbn.org

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Nationwide program that provides prescription assistance for those who do not have Medicaid or health insurance to cover outpatient medications.

UNITE Treatment Voucher Program

110 Resource Court

Suite 101

Prestonsburg, KY 41653

(606) 889-0422

operationunite.org/programs/vouchers

UNITE vouchers will pay a provider up to \$5000 for long term residential treatment for adults and juveniles with a substance abuse disorder. Requirements: be a resident of the service area for six months, meet income guidelines, complete an assessment screening by UNITE personal.

UPike School of Optometry

810 Hambley Boulevard

Pikeville, KY 41501

(606) 218-5540

www.upike.edu

Extensive eye exams offered for a rate of \$50.

Medical Health (continued)

Wheelchairs 4 Kids

1976 S. Pinellas Ave
Tarpon Springs, FL 34689
(727) 946-0963
Counties Served: Nationwide

Program that provides wheelchairs, gait trainers, therapy trikes, hoist lifts, bathing solutions, vehicle modifications, and some home modifications providing the family owns the home. Services and equipment are provided at no cost. Requirements: The child must be under the age of 21 and have a member of their medical team verify their medical condition or mobility need. If the client is covered by Medicaid or another insurer, a proof of denial must be provided.

Mental Health Services



Big Sandy Health Care, Inc

The 3 locations listed below offer behavioral health, licensed social workers/nurses, & telehealth thru UK.

- **Pikeville Community Health Center**
50 Weddington Branch Rd, Suite B
Pikeville, KY 41501
(606) 637-6377
- **Eula Hall Health Center (formerly Mud Creek Clinic)**
7629 Eula Hall Highway
Grethel, KY 41631
(606) 587-2200
- **Hope Family Medical Center**
835 Parkway Drive
Salyersville, KY 41465
(606) 349-5126

Catholic Charities - Clinical Counseling

74 Martha's Vineyard
Prestonsburg, KY 41653
(606) 874-9170

Emergency Mental Health No: 1-800-422-1060

<https://www.opencounseling.com/prestonsburg/counseling-agency/catholic-charities>

Services Provided By: Gwendolyn M. Hall, MSW,

Counselor provides therapy sessions by appointment only for: individual adults, couples, adolescents, children, and families to address a variety of needs, such as: pre-marital evaluations; marriage; divorce and relationship issues; parenting; family conflicts and communication; adolescent and child adjustment; emotional crisis; depression/anxiety/phobias/panic disorders; improving self-esteem; decision making; personal growth; healing grief and loss. Fees for services are based on a sliding scale that considers household income as well as family size. Fees are also subsidized by the Diocese of Lexington, United Way and Catholic Charities' benefactors for uninsured or under-insured clients who cannot afford the fees.

Mental Health Services (continued)

Christian Appalachian Project - Family Counseling Program

485 Ponderosa Drive

Paintsville, KY, KY 41240

(606) 886-

Hours of Operation: 8 am - 4:30 pm

Serves families, individuals, and groups in treating chronic, multi-layered problems by addressing the individual needs of people living in extreme poverty in Appalachia. No one is ever turned away due to inability to pay and tele-visits are available.

Crossroads

26229 US HWY 119 North

Belfry, KY 41514

(606) 353-1287

Contact Person: Rachel Preston

Consumer-Run program for those who are 18 years or older and diagnosed with mental illness. Program teaches things such as: living skills and money management. Individual, must be referred by therapist and be treatment compliant.

Crossroads Roads Therapy and Counseling LLC

851 South Mayo Trail

Paintsville KY 41501

(606) 372-2767

Christa Butcher, LCSW

Mental health for both children and adults, play therapy, teaching skills to cope with panic attacks, offering techniques such as EMDR therapy & Tapping. Program accepts Medicaid.

Mental Health Services (continued)

Mountain Comprehensive Care Centers

Provides behavioral health services to the 5-county region of Floyd, Johnson, Pike, Martin, and Magoffin counties. Listed below are the 8 office locations and the extent of behavioral services offered vary by location:

- **Belfry Complex**
26229 US HWY 119 North
Belfry, KY 41514
Phone: (606) 353-1287
Monday-Friday 8am-5pm
- **Floyd County Complex**
South Front Avenue
Prestonsburg, KY 41653
(606) 886-4350
- **Inez Outpatient**
154 Rockcastle Road Rte. 3
Inez, KY 41224
(606) 298-7902
- **Johnson County Complex**
1110 South Mayo Trail
Paintsville, KY 41240
(606) 789-3518
- **Martin City Complex**
112065 Main Street
Martin, KY 41649
(606) 285-3142
- **Magoffin County Complex**
28 Lakeville Road
Salyersville, KY 41465
(606) 349-3115
- **Pikeville Complex**
118 River Drive
Pikeville, KY 41501
(606) 432-3143

Mental Health Services (continued)

Mountain Comprehensive Care Centers (continued)

- Wheelwright Outpatient -Bertee's Place
209 Shopfork Road
Wheelwright, KY 41669
(606) 452-2900

MCCC-Hope Initiative Project

104 S. Front St

Prestonsburg, KY 41653

606-886-8572

Counties Served: Floyd, Johnson, Martin, Magoffin, & Pike

Project provides education, counseling, and advocacy to serve the needs of children, their families/caregivers, and communities when a traumatic event has occurred in the life of a child.

MCCC - Zero Suicide Initiative & Big Sandy Suicide Prevention Program

1-800-422-1060 (Crisis Line) - Available: 24/7

Counties Served: *Floyd, Johnson, Martin, Magoffin, & Pike*

Program for clients who struggle with suicidal ideation, whether they have intent and/or plan or whether they do not.

Paul Horn, Psychiatric Mental Health Nurse Practitioner

520 S Mayo Trail Suite 3

Paintsville, KY 41240

Phone: 606-789-3188

<https://paulbhallanytime.com/>

Providing treatment for adults and children as young as 7 years of age for: anxiety; bipolar disorder; depressive disorder; OCD; PTSD; schizophrenia; ADHD, & substance abuse. Appointments available either in person or by telehealth visit.

Mental Health Services (continued)

Purpose Driven Support Services

9575 KY-122 Suite 6
East Mc Dowell, KY 41647
(606) 206-7328

Counseling for ages 6 and up. Specialties are anxiety; depression; dual diagnosis. Also provides counseling for: ADHD; addiction autism; behavioral issues; bipolar disorder; borderline personality; child or adolescent; chronic illness; coping skills; developmental disorders; divorce; domestic violence; emotional disturbance; family conflict; grief; hoarding; intellectual disability; learning disabilities; life coaching; life transitions; marital and premarital; marriage and family therapy; non- traditional families/couples; obsessive-compulsive (OCD); parenting; peer relationships; pregnancy; prenatal; postpartum; relationship issues; school issues; self-esteem; self-harming; sexual abuse; stress; suicidal ideation; teen violence; trauma and PTSD; women's issues. Mental Health Disorders: dissociative; elderly persons; impulse control; mood; personality; psychosis; thinking disorders. Sexuality: Bisexual; Lesbian; & Gay. Accepts Medicaid.

Riverside Adult Crisis Stabilization Center

1324 S Lake Dr
Prestonsburg, KY 41653
Phone: 606-263-4935
Open: 24/7
Project Director: Martin K. Meade, Jr., MS

Mental health services at this location include: Inpatient unit for therapy/medication manager; After-hours clinic for evaluation/referral services, & a mobile 24/7 crisis unit that responds to and evaluates clients at local hospitals and jails.

Sunrise Children's Family Services

123 Weddington Branch Road
Pikeville, KY 41501
(606)-432-7001

Counseling for ages 4 and up. Types of counseling offered are as follows: couples/family therapy; behavior modification; and integrated dual diagnosis disorder. Also, provides case management and court-ordered outpatient treatment with the option of Telemedicine in office through (The Ridge) for prescriptions. First initial visit must be in person and then client may have the option of Telehealth visits.

Pharmaceutical Delivery



Floyd County

Archer Clinic Pharmacy

(606) 886-1202

- *Delivery in Prestonsburg city limits.*

East KY Drug

(606) 473-3784

- *Delivery in Prestonsburg city limits, throughout the Mud Creek area, and to the Pikeville apartments.*

Highlands Medical Office Pharmacy

(606) 886-7685

- *Delivery within 15-mile vicinity of Highlands ARH Hospital.*

MedSave Pharmacy

(606) 949-1949

- *Delivery to some areas of Floyd County (Martin, KY/Eastern, KY/Allen, KY).*

MedZone Pharmacy

(606) 889-9003

- *Delivery within a 5-mile vicinity of the pharmacy location.*

Parkview Pharmacy

(606) 377-2117

- *Delivery within a 30- minute vicinity of the pharmacy location.*

Total Care Pharmacy

(606) 889-8570

- *Delivery throughout Floyd County*

Value Med Pharmacy

(606) 886-3030

- *Delivery in Prestonsburg city limits.*

Pharmaceutical Delivery (continued)

Johnson County

MedExpress Pharmacy

(606) 789-1444

- *Delivery in Paintsville city limits on a case-by-case basis for customers with no transportation.*

Medicine Cabinet Pharmacy

(606) 789-9988

- *Delivery in Paintsville city limits.*

Value Med Pharmacy

(606) 789-5995

- *Delivery to Bristlebuck Manor (High-Rise).*

Magoffin County

Hope Family Pharmacy

(606) 349-5124

- *Delivery throughout Magoffin County for patients of Hope Family Medical Center.*

Pike County

Care More Pharmacy

(606) 639-2273

- *Delivery within a five-mile radius of the pharmacy in Dorton, KY.*

Commonwealth Pharmacy

(606) 437-0701

- *Delivery under special circumstances and when arrangements are made with the customer.*

Elkhorn Drug

(606) 754-0221

- *Delivery area varies and will be confirmed with customers upon request.*

Faith Pharmacy

(606) 509-6337

- *Delivery within Pikeville city limits.*

Pharmaceutical Delivery (continued)

Pike County (continued)

Pikeville Discount Drug

(606) 432-0018

- *Delivery throughout Pike County and some areas of Floyd County (to Harold, KY).*

Pikeville Medical Center Pharmacy

(606) 218-3576

- *Delivery throughout all of Pike County.*

Professional Pharmacy

(606) 432-0196

- *Delivery in Pikeville city limits.*

Russell Fork Pharmacy

(606) 754-7085

- *Delivery throughout Elkhorn City to Pikeville.*

Total Pharmacy

(606) 433-0555

- *Delivery within Pikeville city limits.*

Safety & Abuse

(See also Legal & Judicial Directory)



AppalReD Legal Aide: (Civil Legal Aid)

120 N Front St

Prestonsburg, KY 41653

Office Hours: 8:00am - 4:30pm Monday - Friday

Central Intake Line: 606-886-3876 or 1-800 -556-3876

Central Intake Line available: 8:30 am - 11:00 am and 1:00 pm - 3:00 pm Monday - Wednesday

8:30 am - 11:00 am Thursday - Friday

Counties Served: Floyd, Johnson, Magoffin & Martin

146 Main St

Pikeville, KY 41501

Office Hours: same as above

Central Intake Line: 606-437-3446 or 1-800-556-3876

Central Intake Line available: same as above

Counties Served: Pike

- *Provides legal assistance to those meeting income guidelines with such issues as: consumer problems, domestic violence and family law, housing problems, public benefits issues, utility issues, education issues, health care issues, employment issues, senior citizen services, tax issues and expungements (certain felonies and misdemeanors). Services are provided by appointment only.*

Child Advocacy Center (Judi Place for Kids)

253 University Dr #101

Prestonsburg, KY 41653

(606) 886-8520

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Provides specialized forensic interviewer and mental health services to treat trauma for children who have been the victim of sexual abuse. All services provided onsite. Also has CASA of Eastern Kentucky - (CASA of Eastern Kentucky exists to promote and protect the best interest of children who have been abused or neglected, by training volunteers to advocate for them in courts, in schools, and in our community to help them find safe, permanent, and loving homes.

Safety & Abuse (continued)

Child Support Hotline

1-800-248-1163

This hotline takes payments, arrearages, makes referrals to case workers, and provides contact information for garnishments of wages and tax returns.

Community of Hope - Mountain Comprehensive Care Center

4800 Rt 321 South, 1st Floor

Hagerhill, KY 41222

(606) 789-1247

Office Hours: Monday-Friday 8:00 am – 5:00pm

Female outpatient re-habilitation center serving participants that have lost custody of their child/children due to drug and alcohol dependency.

Creekside Children's Crisis Stabilization - Mountain Comprehensive Care Center

373 N Central Ave

Prestonsburg, KY 41653

(606) 886-6477

Hours of Operation: 24/7

Residential facility designed for short-term treatment of adolescents and teens ages 6 to 17 years olds who are at risk for psychiatric hospitalization. Must be referred by doctor or therapist and must have parental consent for treatment. Stays are (3-5 days) and include: assessment; crisis intervention; and referrals. Intervention may include psychiatric treatment including medication assessment and monitoring, child/family counseling and case management.

Crisis Line

(800) 649-6605

Available: 24/7

Counties Served: Floyd, Martin, Magoffin, Johnson, & Pike

The system has a mental health clinician available at all times to assist in crisis intervention. The clinician assesses each call to determine the appropriate intervention.

Safety & Abuse (continued)

Kentucky Child/Adult Protective Services Reporting System

1-877-597-2331

<https://prd.webapps.chfs.ky.gov/reportabuse/home.aspx>

To report suspected instances of abuse / neglect which occurred in Kentucky and do not require an emergency response. Non-Emergency reports may also be placed online at the above web address.

KY Sex Offender Alert Line

1-866-564-5652

Available: 24/7

Allows you to register to receive alerts by phone, if a sex offender moves into your area (you may register up to 3 zip codes to monitor), if you receive an alert go to <http://kpsor.state.ky.us/> for more information.

Office of Victims Advocacy – Kentucky

1024 Capital Center Drive, Suite 200

Frankfort, Kentucky 40601

(502)-696-5312

<https://ag.ky.gov/about/Office-Divisions/OVA/Pages/default.aspx>

Assist victims and their families by explaining their rights and helping them get the support they need to recover from the trauma of crime. By helping with victim-centered, trauma-informed investigation and prosecution by providing training, resources and technical assistance to law enforcement and prosecutors; and also strengthens victim service systems by providing training, legislative and research services, educational materials, project development, and technical assistance

The Healing Place- Part of MCCC

219 Beaver Junction

Dwale, KY 41621

(606) 886-1716

Outpatient and inpatient behavioral services to victims of sexual assault. Victims have the option of having a Sexual Assault Forensics Examination (SAFE) Kit onsite. Those puberty to 18 must have parents' consent. Victims, 18 years and older, have the option to stay for inpatient/shelter services as long as necessary or until they feel safe returning to their home. Healing place has several advocates that assist victims of sexual assault ranging from setting up transportation, to accompanying those victims during court proceedings. Advocates also provide information/referrals for: legal; medical; law enforcement; and other community resources.

Safety & Abuse (continued)

Turning Point

P.O Box 1297

Prestonsburg, KY 41653

(606) 886-6026 or 1-800-649-6605

www.turningpointky.org

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Provides immediate shelter to domestic violence victims and their eligible dependents.

Victims' Advocates (listed under Judicial)

Victim advocates are trained to support victims of crime. They offer emotional support, victims' rights information, help in finding needed resources and assistance in filling out crime victim related forms. Our advocates frequently accompany victims and their family members through the criminal justice proceedings

Vine (Kentucky Victim Notification Everyday)

1-800-511-1670

www.vinelink.com

Vine provides assistance and information such as: offender status; courts; and protective order; written notification of an offender's release; opportunities for victims to be included in the parole process of offenders; location information on offender's custody status; assistance with threats or harassment from offenders in custody; assistance and referrals regarding victim restitution.

School Family Resource Centers



Centers' Purpose: *To provide basic needs assistance, health care services or referrals to services, childcare referrals, collaborates with community resources to provide programs for families. *Please Note: Services offered may vary from school to school, to find out what is offered use the list below:*

FLOYD COUNTY

YSC: Michelle Keathley	606-886-1297	Adams Middle School
FRYSC: Kay Rodebaugh	606-874-0621	Allen Elementary
FRYSC: Deanna Spencer	606-263-6277	Betsy Lane Elementary
YSC: Anita Tackett	606-263-6277	Betsy Layne High School
FRYSC: Shannon Scott	606-358-9878	Duff Elementary
YSC: Teresa Clay	606-358-9200	Floyd Central High School
FRYSC: Angie Martin	606-263-6203	John M. Stumbo Elementary
FRC: Sharon Collins	606-285-0321	May Valley Elementary
FRC: Rebial Reynolds	606-886-7088	Prestonsburg Elementary
YSC: Charlotte Hall	606-886-2252	Prestonsburg High School
FRYSC: Cissy Roop-Williams	606-263-4208	South Floyd High School

JOHNSON COUNTY

FRYSC: Belinda Meek	606-789-6276	Central Elementary
FRC: Pamela Tackett	606-265-3100	Flat Gap Elementary
FRYSC: Belinda Meek	606-789-6276	Highlands Elementary
FRC: Elizabeth Bruner	606-789-2651	Paintsville Elementary
YSC: Elizabeth Bruner	606-789-2656	Paintsville High School
YSC: Erin Caudill	606-789-2545	Porter Elementary
FRC: Shelly Lemaster	606-297-3738	W.R. Castle Elementary
YSC: Lynn Wilcox	606-789-8895	Johnson Central High School
FRC: Anita Cantrell	606-789-4133	Johnson County Middle School

MAGOFFIN COUNTY

YSC: Joann Crace	606-349-0807	Herald Whitaker Middle School
YSC: Michael Helton	606-349-2145	Magoffin County High School
FRYSC: Carrie Allen	606-349-2934	North Magoffin Elementary
FRYSC: Alice Adams	606-349-1549	Salyersville Elementary
FRYSC: Devin Helton	606-884-7325	South Magoffin Elementary

School Family Resource Centers (continued)

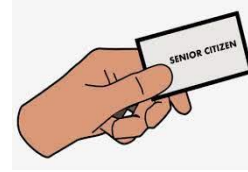
MARTIN COUNTY

FRC: Marlana Slone	606-298-3475	Eden Elementary
FRYCS: Andrea Muncy	606-298-7134	Inez Elementary
YCS: Jennifer Alley	606-395-9833	Martin County Middle School
FRYCS: Amanda Stepp	606-395-7108	Warfield Elementary
YCS: Kara Marcum	606-298-4955	Martin County High School

PIKE COUNTY

FRC: Eugenia Whitt	606-353-7296	Belfry Elementary
YSC: Brittany Hager	606-353-9688	Belfry Middle School
YSC: Danita Pauley	606-237-1199	Belfry High School
FRC: Sandy Harrison	606-353-7078	Bevins Elementary
FRYSC: Ashley Hurley	606-639-8390	Dorton Elementary
YSC: Rhonda Moore	606-835-2870	East Ridge High School
FRYSC: Lettie M Gibson	606-754-4307	Elkhorn City Elementary
FRYSC: Jan Mercer	606-835-4757	Feds Creek Elementary
FRYSC: Sandy Harrison	606-353-7078	Johns Creek Elementary
FRYSC: Vivian Carter	606-631-1509	Kimper Elementary
FRYSC: Deloris Thacker	606-432-1225 ext.592	Mullins Elementary
FRYSC: Amanda Hartsock	606-432-4196	Pikeville Independent Elementary
FRC: Brandi Woods	606-456-3138	Phelps Elementary
YSC: Ellen Charles	606-456-8679	Phelps High School
YSC: Shelley B Collins	606-432-7733	Pike County Central High School
FRYSC: Elisha Justice	606-432-0185	Pikeville Independent School
FRYSC: Betty Johnson	606-639-8192	Valley Elementary
YSC: Shannon Kiser	606-639-4359	Shelby Valley High School

Senior Citizen and Veteran Discounts



Auto Parts/Repair – Floyd County

Advanced Auto Parts (Prestonsburg) Seniors 60 and older 10% * Veterans 10%

Advanced Auto Parts (Martin) - seniors 10%

Auto Zone – seniors 10%

O'Reilly Auto Parts – Seniors 50 and older 10% * Veterans 10%

Auto Parts/Repair - Johnson County

Advanced Auto Parts – Veterans 10%

Auto Zone – Veterans 10%

Capital Tire & Auto Service – Veterans 5%

Cox Auto Service – Veterans 10%

O'Reilly Auto Parts – Seniors 65 and older 10% * Veterans 10%

Auto Parts/Repair - Magoffin County

Advance Auto Parts – Veterans 10%

Napa Auto Parts – discount upon request

Auto Parts/Repair - Martin County

Advance Auto Parts – 10%

Clothing – Floyd County

CC Belle – Veterans 10%

Factory Connection - 10%

Lad n Lassie Children's Boutique – Seniors 60 and older 10% * Veterans 10%

Wildfire Designs KY - Veterans 10%

Clothing- Johnson County

Factory Connection – Veterans 10%

Lynette & Laurel – Veterans 10%

Maurice's – Veterans 10%

Clothing- Pike County

Lad n' Lassie Children's Boutique – Seniors 60 and older 10% * Veterans 10%

Maurice's – Veterans 10 %

Men's Corner – Seniors 60 and older 10% * Veterans 10%

Ross Dress for Less – seniors 10% off on Tuesdays

Senior Citizen and Veteran Discounts (continued)

Hair Salons

Appalachian Beauty School (Belfry) \$10 wash, cut & style for seniors, \$7 cuts for all others
 East Kentucky Beauty College (Pikeville) \$8 cuts & \$14 wash & cut (for all customers)
 Masters in Hair (Magoffin) Seniors 60 and older \$2 discount
 Southeastern Beauty Academy (Paintsville) \$10 cuts & \$12 wash & cut (for all customers)

Hotels/Motels – Floyd County

Comfort Suites – Seniors 65 and older 10%
 Quality Inn & Suites – Seniors 60 and older * Veterans 10% off standard room rate
 Super 8 – Seniors 55 and older 10% * Veterans 10% off standard room rate

Hotels/Motels - Johnson County

Budget Inn Express – Seniors 75 and older \$5 off standard rate * Veterans \$5 off standard rate
 Days Inn – Seniors 62 and older 10%
 Ramada – Seniors \$110 + tax per room * Veterans \$96 + tax per room

Hotels/Motels - Pike County

Hampton Inn – Veterans 10% off standard rate
 Holiday Inn Express – Seniors 55 and up 10 % * Veterans 10% off standard rate

Restaurants - Floyd County

Betsy Layne Dairy Bar - Veterans 10%
 Country Kitchen – Veterans 10%
 Dairy Cheer No Tax – Seniors no sales tax * Veterans no sales tax
 Fountain Pizzeria – Seniors 60 and older * Veterans 10%
 Hardee's – Seniors \$0.75 coffee or soda * Veterans 10%
 Hot Rods Pizza Allen and Betsy Lane - Veterans 10%
 Long Johns – Seniors 50 and older 10 % * Veterans 10%
 Peking's Chinese Buffett – Seniors 60 and older \$1 discount
 Wendy's – Seniors 63 and older 10%

Restaurants – Johnson County

Arby's – Seniors 65 and older 10% * Veterans 10%
 Bob Evans Dinner – Seniors Bell Menu * Veterans 10%
 Camp Pizza – Seniors 65 and older 10% * Veterans 10%
 Fazoli's – Seniors 65 and older 10%
 Hardee's – Veterans 10%
 Peking Dragon Chines – Seniors 65 and older \$1 discount
 Taco Bell – Seniors 60 and older 10 %
 The Barn House Restaurant – Seniors 65 and older 25% * Veterans 20%
 Wendy's – Seniors 60 and up 10% * Veterans 25%

Senior Citizen and Veteran Discounts (continued)

Restaurants - Magoffin

Dairy Queen – Seniors 65 and older 10%
Farmhouse Diner – Veterans and Military 10%
Lee's Famous Recipe – Seniors 55 and older 10% * Veterans 10%
Peking Dragon Chinese – Seniors 65 and older \$1 discount
Subway – Seniors 55 and older 10%
Taco Bell – Seniors 60 and older 10%

Restaurants - Martin County

Dairy Drive Inn - Veterans 10%
Giovanni's – Seniors discount upon request for dine in only
Subway – Seniors 55 and older 10% * Veterans 10 %

Restaurants - Pike County

Applebee's Grill & Bar - Seniors 10% with Golden Apple card
Arby's - Seniors 10% per request * Veterans 10%
Asia Grill & Buffet – Seniors 60 and older \$1.00 discount * Veterans 10%
Bob Evans - Senior Menu 10%
Buffalo Wild Wings – Veterans 10%
Burger King – Seniors 65 and older 10%
Captain D's - Seniors 55 and older senior menu * Veterans 10%
Dairy Cheer – Seniors 60 and older 10% * Veterans 10%
Dairy Queen Grill & Chill (N Mayo) – Seniors 55 and older 10% * Veterans 10%
El Azul Grande – Seniors 55 and older 10% * Veterans 10%
Giovanni's Buffet & Fun Center – Seniors 60 and older 10 % * Veterans 10%
Hardee's – Seniors coffee or coke for \$0.75 * Veterans 10%
Heavenly Donuts - Veterans 10%
Long John Silver's/A&W - Seniors 10 % per request * Veterans 10%
Long John Silvers – Seniors 55 and older 10%
Mr. Gatti's Pizza Buffett – Seniors 60 and older \$11.33
Nonnie Pops General Store - Veterans 10%
Orange Leaf - Veterans 10%
Penn Station East Coast Subs – Seniors 50 and older 10%
Sam's Hot Dog Stand – Seniors 60 and older 15% * Veterans 10%
Slim Chickens – Seniors upon request 10 % * Veterans 10%
Subway (Elkhorn) 10% - 65 plus
Subway (Hibbard) 10% - 55 plus 10% Taco Bell 10% - 65 plus
Texas Roadhouse – Veterans 10%
The Steak House – Seniors 65 and older 10%
Tudor's Biscuit World – Seniors 65 and older * Veterans 10%
Wendy's (N Mayo) – Seniors 65 and older
Wendy's (S Mayo) – Seniors 60 and older * Veterans 10%

Senior Citizen and Veteran Discounts (continued)

Tourism

Country Music Highway Museum (Johnson County) - Seniors 55 and older \$3 Museum Tour

Mountain Homeplace – Seniors 55 and older \$3 Tour

Kentucky Fish & Wildlife – Seniors 65 and older \$12.00 permit

- *The following are eligible to purchase the Senior or Disabled Sportsman's license (which include the same licenses and permits as the Resident Sportsman's License, plus additional deer permits): Kentucky residents 65 years of age or older. Seniors need only show proof of age and residency to purchase this license. Senior Sportsman's* (Includes same license and permits as Resident Sportsman's License, plus additional deer permits.)*
- *The Mobility Impaired Access Permit allows hunters to use vehicles on designated wildlife management areas (WMAs). This permit is good for only one license year.*

Kentucky State Parks Camping/Lodging – Seniors 62 and older 10% * Veterans 15%

- *Maximum of three overnight stays/calendar year, three nights max for each visit, subject to availability and are EXEMPT from relevant overnight accommodations rate. For Veterans, Kentucky National Guard or Reserve members disabled who are 100% disabled as a direct result of a service-connected incident and a Kentucky resident.*

Miscellaneous

Ghostbusters Tanning (Pike County) Seniors 62 and older 10% off single session or 30-day package

Pikeville Mini Storage – Seniors 60 and older 5%

Pikeville Area Family YMCA

- WellCare offers Silver and Fit, we have Silver Sneakers, and Renew Active.
- Scholarship program that offers scholarship rates to the potential member

Senior Services



Alzheimer's Helpline

800-272-3900

Learn about the symptoms of Alzheimer's and other dementias. Get general information about legal, financial and care decisions, as well as treatment options for managing symptoms. Speak confidentially with master's-level care consultants for decision-making support, crisis assistance and education on issues families face every day. You can also find out about local programs and services such as support groups. Available 24/7.

Big Sandy Area District Aging & Independent Living Home Care

110 Resource Court

Prestonsburg, KY 41653

(606) 886-2374 or (800) 737-2723

Contact Person: Jeff Little

Counties Served: Floyd, Johnson, Magoffin, Martin, & Pike

The Homecare Program provides in-home services to senior citizens 60 and older to assist in maintaining them in their home instead of the nursing home. Services include: assessment; case management; chore; escort; home repair; homemaker; personal care; respite; and legal assistance. Clients must meet eligibility requirements of needing assistance with Activities of Daily Living and must not be eligible for services under Medicaid Waiver. This is a state funded program and uses a sliding fee scale.

Banking Options for Seniors

Accounts without monthly service charges and no minimum to maintain. All account types and fees are subject to change, always verify with banking institution.

Citizens Bank of Kentucky

620 Broadway St

Paintsville, KY 41240

<https://www.wercitizens.bank/>

1-866-462-2265

Locations: Floyd, Johnson, and Pike

- *Empire50 account for those who are 50 and over. There is no minimum balance to open. No fee for statements or withdrawals made at Citizens ATMs and no minimum balance or monthly service charge. Free unlimited check writing & debit card. 24/7 account on call access line. Earn daily interest on balances \$2,500 & over. (Check orders are not free & account is still subject to Overdraft/Returned Item Fees)*

Senior Services (continued)

Banking Options for Seniors (continued)

- ***Breeze Checking*** account is anyone 18 years or older. There is no minimum balance to open. No fee for statements or withdrawals made at Citizens ATMs and NO minimum balance or monthly service charge. Free unlimited check writing & debit card. 24/7 account on call access line. (Check orders are not free & account is still subject to Overdraft/Returned Item Fees). You may apply online or in person for account. Online banking, free bill pay & (P2P) access per request.

City National Bank

603 S Mayo Trail

Paintsville, KY 41240

<https://www.bankatcity.com/>

1-888-816-8064

Locations: Johnson County

- ***Legacy account*** is a free checking account for those ages 55 and up. No minimum to open or monthly fee, free paper statement, no service charge for using a foreign ATM. Unlimited free signature-style checks. Free bill pay & online banking. Fees waived for the first two overdraft items you experience.

Peoples Bank

138 Putnam St.

Marietta, OH 45750

<https://www.peoplesbancorp.com/>

1-800-374-6123

Locations: Floyd, Martin, Magoffin, Johnson, Pike

- ***Senior savings*** account holders 55 years or older. Comes with free paper statement no monthly service fee. Minimum of \$200 to open.

Salyersville National Bank

43 Maple Street

Salyersville, KY 41465

<https://www.salyersvillebank2.com/>

606-349-3131 or 606-349-6121

Locations: Magoffin

- ***Senior savings*** must be 62 years or older and there is no monthly service fee.

Senior Services (continued)

Housing Options for Seniors and Disabled

Housing locations listed below have a certain number of mostly one-bed room efficiency apartments available for seniors 62 years or older, with low income, or those with a disability. These locations accept either: HUD, Section-8, or have rent based income. Application processes may include background checks, letters from previous landlords, or both. Most all locations have a waiting list. Call ahead for availability. Please note that all apartment locations have the ability to add additional adaptations for disabled and or seniors, if requested during application process. Certain housing locations do make exceptions when it comes criminal background offenses.

Floyd

Dogwood Apartments - Mountain Comprehensive Care Center

1416 S Lake Dr

Prestonsburg, KY 41653

(606) 788-9789 or 606-886-8572

- *Each apartment comes furnished with bedroom and living room furniture, kitchen appliances, and a washer and dryer. Every apartment is energy efficient and fully handicapped accessible units are available.*
- *Housing opportunities for persons who are homeless or have other special needs including those with behavioral health issues, elderly or disabled persons, victims of domestic violence, or participants receiving treatment for chemical dependency.*

Hope Homes

91 Left Beaver Creek Rd

Minnie, KY 41651

(606) 377-2422

- *ADA approved apartments, with a few of them containing emergency call buttons.*

Highland Terrace Apartments

34 Mays Branch Rd

Prestonsburg, KY 41653

(606) 886-1925

- *ADA approved apartments.*

Preston's Crossing

250 Town Branch Rd

Prestonsburg, KY 41653

(606) 886-2222

- *ADA approved with emergency call alert.*

Senior Services (continued)

Housing Options for Seniors and Disabled (continued)

Johnson

Westview Manor - High Rise

625 Main St

Paintsville, KY 41240

(606) 789-1974

- *Wheelchair accessible apartments.*

Paint Landing & Paint Lick Station Apartments

100 Robinson Rd

Stambaugh, KY 41257

(606) 887-3129

- *ADA approved and equipped with emergency call system.*

Magoffin

Magoffin County Housing Authority

34 Mays Branch Rd

Prestonsburg, KY 41653

(606) 886-1925

- *Some of these apartments contain emergency call switches & handrails in the bathrooms and some are designed to be wheelchair accessible.*

Uptown Apartments

79 Scott Ave

Salyersville, KY 41465

(606) 349-7000

- *Units are equipped with emergency call. Bathrooms are equipped with lift bars on tubs and at toilets.*
- *Acceptations are made at owner's discretion in the cases such as those with prior criminal offenses.*

Senior Services (continued)

Housing Options for Seniors and Disabled (continued)

Martin

Dempsey Housing

338 Dempsey Housing St

Warfield, KY 41267

(606) 367-6757

- *ADA approved apartments.*

Riverside Apartments

55 Riverside

Warfield, KY 41267

(606) 395-5575

- *ADA approved apartments.*

Pike

Carl D Perkins Assisted Living – A Rose Community

200 Douglas Parkway

Pikeville, KY 41501

855-979-8033

- *ADA approved, with two emergency call buttons, and bathrooms are equipped with handrails at the toilets and in showers.*

Myers Towers-High Rise

748 Hambley Blvd # 100

Pikeville, KY 41501

(606) 432-8124

- *ADA approved apartments.*

Tug Fork - Dempsey Housing

25 Tug Fork Dr

Belfry, KY 41514

(606) 237-7180

- *ADA approved apartments.*

Senior Services (continued)

Senior Citizens Centers

Senior Citizen's Centers offer a wide variety of services for the elderly of the area. From "Meals on Wheels" for the homebound to hot lunches every afternoon, the center ensures that the physical and social needs of the elderly are met. Exercise classes, games, and crafts are offered throughout the week.

To find what is available at your local senior citizens center, contact that location at the numbers listed below:

Floyd County

Betsy Layne Senior Center (606) 478-9583
 219 Pike Floyd Hollow
 Betsy Layne, KY 41605
 Open: Tuesday - Friday

Floyd County Senior Citizens, Inc (606) 886-9193
 149 South Central Ave
 Prestonsburg, KY 41653
 Admin/Director: Trudy Gabbard

Martin Area Senior Center (606) 285-9573
 11414 Main St
 Martin, KY 41649
 Open: Tuesday – Friday

Mc Dowell Senior Center (606) 377-0171
 4194 KY-680
 Minnie, KY 41651
 Open: Tuesday - Friday

Mud Creek Senior Center (606) 587-2507
 5420 KY-680
 Grethel, KY 41631
 Open: Tuesday - Friday

Prestonsburg Senior Center (606) 886-6855
 76 Patsy Evans Dr
 Prestonsburg, KY 41653
 Open: Monday - Friday

Wheelwright Senior Center (606) 452-2179
 22 Shop Fork St
 Wheelwright, KY 41669
 Open: Tuesday - Friday

Senior Services (continued)

Senior Citizens Centers (continued)

Johnson County

Johnson County Senior Center (606) 789-4830
1127 Euclid Ave
Paintsville, KY 41240
Open: Monday – Friday

Martin County

Martin County Senior Center (606) 298-3459
123 Middle Fork Rd
Inez, KY 41224
Open: Monday - Friday

Magoffin County

Magoffin County Senior Center (606) 349-5152
88 S Church St
Salyersville, KY 41465
Open: Monday – Friday

Pike County

Belfry Senior Center (606) 353-7959
25320 US HWY 119 N, Suite 110
Belfry, KY 41514
Open: Monday – Thursday

Blackberry/McCarr/Phelps (606) 427-1013
43100 KY-194
Freeburn, KY 41528
Open: Tu – Th

Elkhorn City/Marrowbone (606) 754-8936
1035 W Russell St
Elkhorn City, KY 41522
Open: M – Th

Senior Services (continued)

Senior Citizens Centers (continued)

Kimper Senior Center (606) 637-6272
 8151 St Hwy 194 E
 Kimper, KY 41539
 Open: Monday – Wednesday

Pikeville Senior Center (606) 432-4250
 134 Bank Street
 Pikeville, KY 41501
 Open: Monday – Friday

Pike Co Senior Citizens, Inc. (606) 432-6246
 146 Main Street # 204
 Pikeville, KY 41501
 Admin/Director: Diana Thacker

Shelby Valley Senior Center (606) 639-9089
 111 Douglas Parkway
 Pikeville, KY 41501
 Open: M – W

Senior Community Service Employment Program -

Big Sandy Area Community Action Program

230 Court Street
 Paintsville, KY 41240
 Phone: (606) 789-3641

<https://bsacap.org/>

Serves: Floyd, Martin, Magoffin, Johnson, & Pike

Provides education opportunities, on the job training, and or part-time employment opportunities to low-income persons, 55 and older. Program participants work up to 15 hours a week at community and or government agencies and are paid the federal or state minimum wage, whichever is higher. Eligible individuals must have an income not to exceed 125 percent of the federal poverty guidelines, be eligible to work in the United States, and a Kentucky state resident.

Senior Services (continued)

SHIP - State Health Insurance Assistance Program

1 (877) 293-7447

Unbiased Medicare assistance program that educates seniors on health insurance coverage, benefits, and consumer rights. Provides help with applications for medication prescription assistance and protects consumers against fraud or misdirected medical collections.

Silver Sneakers

1 (866) 584-7389

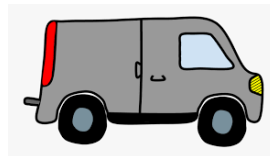
Available: Monday – Friday 9:00 am – 9:00 pm

<https://tools.silversneakers.com/>

Silver Sneakers is a fitness program tailored toward seniors. A membership gives you access to participating gyms nationwide with access to fitness equipment; group exercise modified for older adults, both indoors and outdoors; online education and video workouts; social networking; sense of community; Silver Sneakers GO, fitness app designed for seniors. There is also an at-home kit, at no cost, for members who want to start working out at home or for those who can't get to a fitness location due to injury, illness or being homebound. To be eligible for a membership, persons must be 64 years or older and have Medicare Supplement or Advantage coupled with either Aetna, Anthem, Bankers Life, Humana, Independent Health, or Mutual of Omaha Medicare Advantage.

Transportation Assistance for Seniors – (see Transportation section)

Transportation



Big Sandy Area Agency on Aging

110 Resource Court
Prestonsburg, KY 41653
(606) 886-2374

bigsandy.org/aging-services

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

The HomeCare Program provides transportation services to senior citizens ages 60 and older.

Christian Appalachian Project

485 Ponderosa Drive
Paintsville, KY 41240
(606) 789-9791

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

christianapp.org

Elderly Service Program provides transportation to medical appointments, grocery stores, and other appointments on a case-by-case basis.

Goodwill Cars to Work

909 East Broadway
Louisville, KY 40218
(866) 654-2277

Counties Served: Floyd, Johnson, Magoffin, Pike

goodwillcarstowork.org

Program that connects individuals with affordable transportation options to help them maintain employment, move out of poverty, and increase quality of life. Offers secured loans to applicants with extremely low or no credit score.

Martin County Senior Citizens

123 Old Middlefork Road
Inez, KY 41224
(606) 298-3459

martincountyseniorcitizens.webstarts.com

Counties Served: Martin

Transportation is available county-wide every Tuesday and Thursday. Arrangements must be made by 8:30am on Tuesday or Thursday.

Transportation (continued)

Mercy Medical Angels

4620 Haygood Road, Suite 3

Virginia Beach, VA 23455

mercymedical.org

Counties Served: Nationwide

Program that provides free medical transportation by issuing gas cards, bus or train tickets, commercial airline tickets, and volunteer pilot transportation. Requirements: Ground transportation must be for non-local medical care more than 50 miles away and a minimum of 10-day notice is required. Commercial airline assistance is provided for the patient and one medically necessary escort and a minimum of 21-day notice is required. A completed medical clearance form must be completed by the patient's doctor. Income and medical appointment verification must be submitted at time of application. Contact Mercy Medical Angels at the website address listed above for additional requirements and to request assistance.

St. Michaels Catholic Church

720 Washington Avenue

Paintsville, KY 41240

(606) 789-4455

Transportation to and from medical appointments on a case-by-case basis.

Sandy Valley Transportation

81 Resource Court

Prestonsburg, KY 41653

(606) 886-1936 or 800-444-7433

Svtransport.org

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Schedule transportation within 24 hours prior to transportation need. Reservations are accepted from 8:00am – 4:30pm Monday – Friday and 8:00am – 1:00pm on Saturdays. Fee of \$1.00 per stop. Out of area transportation: .35 per mile or .25 per mile for ages 55 and older.

Veterans



American Legion

12089 Main St
Martin, KY 41649
(606) 285-3357
<https://www.legion.org/>

This American Legion location provides assistance with: benefits paperwork; travel assistance to medical appointments; and if needed, a hotel while seeking medical care. American Legion also meets every first Saturday of the month. This is also an AMVET location.

DAV National Service Office

640 4th Ave Room 138
Huntington, WV 25701
(304) 399-9350

Provides transportation for veterans to and from medical appointments, which is coordinated via the DAV office at the VA Hospital; help to veterans with their VA claims and appeals; a one-time unemployment relief if the veteran lost their job or income due to the pandemic is available at DAV.org; and employment resources and outreach programs are also available at DAV.org.

Helping Hands for Freedom

326 E. Coronado Rd #103
Phoenix, AZ 85004
(602) 845-1390
(800) 690-1759 – Fax Only
Website: <https://www.helpinghandsforfreedom.org/life-needsfinancial-assistance>

Provides assistance for rent/mortgage, vehicle payments, utilities, insurance and other short term life needs.

Requirements for eligibility:

- *One must be Military/Wounded Veteran families and Gold Star families with honorable discharges and have at least one child (18 years old or younger) currently in the home.*

How to apply:

- *Begin by downloading the application to your computer or you may also print. Email all required documents to esnelz@helpinghandsforfreedom.org or to fax number.*

Required documents:

- *Current photo ID, Proof of Residency, Proof of Income: Such as a Copy of front and back page of one of your most recent federal tax returns | Most recent bank statement | Copies of debts, Other Documents:DD214 | Copy of disability compensation letter (if disabled)*

Veterans (continued)

Hershel "Woody" Williams VA Medical Center

1540 Spring Valley Dr.

Huntington, WV 25704

304-429-6741

800-827-8244

Monday-Friday 8:00 a.m.-4:30 p.m. Press Option 3 to speak to a nurse

800-827-8244 & After Hours Press Option 3 to speak to a nurse

Providing primary as well as specialty medical care providers and mental health services to veterans.

Homes for Veterans

105 Highland Avenue

Harrington Park, New Jersey 07640

201-660-8364

<https://www.homesforveterans.us/>

Non-profit organization that reconstructs the homes of veterans to create barrier-free living or home repairs at no cost to the veterans. Please note there is a waiting list.

How to apply:

- *First step is to inquire by email on web page or by phone. Next, they will send a few questions by email to be answered. Finally, if you are selected a packet with some additional questions and an application will be mailed to you.*

Expectations if selected:

- *You must get three contractor estimates and the cheapest estimate will be selected and funds provided.*
- *You will be responsible for handling any issues with contractor.*

Veterans (continued)

Mercy Medical Angels -Transportation Assistance for Veterans

4620 Haygood Road, Suite 1

Virginia Beach, VA 23455

Request for services online only at: <https://angelwingsforveterans.org/request-assistance>

Types of transportation provided for medical appointments such as:

- *PTS/TBI treatment*
- *Rehabilitation*
- *Service dog acquisition*
- *Hyperbaric oxygen therapy*
- *Counseling*
- *Adaptive sports events*

Travel assistance options:

- *Ground travel with gas cards, bus and train tickets (travel more than 50 miles but not exceed 300 miles)*
- *Air travel through commercial airline tickets if more than 750 miles to access medical or rehabilitative care and must have minimum of 21-day notice. Volunteer pilots can assist only when the destination is within 750 miles.*

Office of KY Veterans Services

KY Dept of Veterans Affairs

East KY Benefit Division

146 Main St

Pikeville, KY 41501

(606) 422-9791

Website: <https://veterans.ky.gov/Pages/default.aspx>

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Helping veterans apply for compensation due to a disability or assisting their dependents with any possible benefits.

Veterans (continued)

Prestonsburg VA Clinic

5230 KY Route 321 Suite 8

Prestonsburg, KY 41653-9169

(606) 886-1970

Helpful Link: <https://www.myhealth.va.gov/mhv-portal-web/home>

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Community-based outpatient clinic, with handicap accessibility, for veterans' personal care such as:

- *Primary care*
- *Specialty care referrals to the Huntington VA Medical Center*
- *Laboratory services*
- *Optometry*
- *Podiatry*
- *Women's health and mental health services*
- *Prescriptions (please note all routine prescriptions are processed through the mail or My <https://www.myhealth.va.gov/mhv-portal-web/home> and are prescribed in accordance with VA guidelines)*

Silent Warrior Foundation

<https://silentwarriorfoundation.com/>

Emergency assistance program for Veterans and their families. Assistance with financial, food, clothing, & shelter. Also providing assistance with:

- *Mental health services for veterans and assistance with finding a provider.*
- *Obtaining skills to re-enter the work force from active duty. Providing assistance in acquiring those skills through education assistance programs.*

Team River Runner- Adaptive Paddling Program

Contact: Mat Perfit, Pike Co. Chapter Coordinator

Email: mat.perfitt@teamriverrunner.org

540-300-6790

Adaptive paddling program for wounded, disabled veterans & their families to give them the opportunity to embrace new challenges, invoke leadership, and promote camaraderie.

Veterans (continued)

VA's Supportive Services for Veteran Families (SSVF) Program - Volunteers of America MID EKY

211 S. Carol Malone Boulevard

Grayson, KY 41143

606-474-0200

Intake Coordinator: Donna Hurst

Case managers who specialize in assist veterans and veteran families with:

- *Obtaining VA/Public benefits like vocational and rehabilitation counseling*
- *Chronic illnesses*
- *Housing Counseling*
- *Employment and training services*
- *Educational assistance*
- *Health care services*
- *Daily living services*
- *Personal financial planning service*
- *Transportation services*
- *Income support services*
- *Fiduciary and representative payee services*
- *Legal services*
- *Childcare services*
- *Other supportive services, including third party payments to landlords, utility companies, moving companies, and eligible childcare providers (Note: Some services only available every 2 years).*

Requirements to become an SSVF participant you must:

- *Be either a veteran, a member of a family in which the head of household is a veteran, or the spouse of the head of household is a veteran with very low-income*
- *Household income cannot exceed 50 percent of area median income*
- *Occupy permanent housing in one of three categories: is residing in permanent housing; is homeless and is scheduled to become a resident of permanent housing within 90 days; has exited permanent housing within the previous 90 days to seek alternative low-income housing*

Veterans (continued)

Veterans Referral Center

621 Euclid Ave
Paintsville, KY 41240
(606) 789-7587
Open 10 am – 2 pm (M-F)

Serving all Veterans and their dependents, we help them in getting their earned benefits from the VA

Veterans Transitional Housing Center –thru MCCC

152 Douglas Parkway
Pikeville, KY 41501
(606) 639-3178
Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Serving homeless males veterans & male civilians by provided housing and supportive services for up 2 years as they move into permanent housing. Males receive medical care, benefits assistance, job and life skills.

VFW Post 3769

119 2nd St
Pikeville, KY 41501
(606) 205-5859
Website: <https://www.vfw.org/>

VFW Post 5839

3106 S Lake Dr
Prestonsburg, KY 41653
(606) 886-9428
Website: <https://www.vfw.org/>

Miscellaneous



AT&T Lifeline

800-288-2020

<https://www.att.com>

Counties Served: Statewide

Lifeline is a federal program that lowers the monthly cost of phone and internet service for qualifying customers. Eligible customers will save \$5.25 per month on their phone bill or a discount of \$9.25 per month on their internet bill. Requirements: Household income must be at or below 135% or less than the Federal Poverty Guidelines. Customers are also eligible if a household member participates in one of the following federal assistance programs: SNAP, Medicaid, SSI, Federal Public Housing Assistance, Veterans Pension and Survivor Benefits.

Grace Fellowship

115 Wolford Street

Pikeville, KY 41501

(606) 437-7244

<https://gracefellowshippikevilleky.com>

Counties Served: Pike

Showers are available to individuals in need every Monday and Thursday from 11:00 am – 1:00 pm. Free haircuts are offered on the third Wednesday of every month.

Build a Bed Program

Morehead State University

210 Education Services Building

Morehead, KY 40351

(606) 783-2105

<https://www.moreheadstate.edu>

Build A Bed is a program designed to ensure that preschool – grade 12 eastern Kentucky children ages 3-18, are guaranteed a proper place to sleep in their home. Upon approval, recipients are given a twin-size bed, mattress, a set of sheets, a blanket, hygiene kit, books, nightlight or alarm clock, and a stuffed animal.

Miscellaneous (continued)

Mayo Methodist Church

325 3rd Street

Paintsville, KY 41240

(606) 789-3296

Counties Served: Johnson

Church basement is open 11:00am – 2:00pm Monday through Friday for individuals in need of respite (shelter from outdoor conditions), basic food items, toiletries, and referrals/support.

PC's For People

1481 Marshall Avenue

St. Paul, MN 55104

(651) 354-2552

<https://www.pscforpeople.org>

Counties Served: Nationwide

Program that provides free refurbished computers and low-cost internet to income eligible households and non-profit organizations. Income must be at or below 200% of the federal poverty guideline.

QLink Wireless

(855) 754-6543

<https://qlinkwireless.com>

Counties Served: Nationwide

Program that offers eligible customers a smartphone or SIM card, free minutes, text, and data at no cost. Income must be at or below 135% of the federal poverty guideline be a participant in one of the following assistance programs: SNAP, SSI, Section 8, Veterans and Survivors Pension Benefit.

ReForm - Mountain Comprehensive Care Center Program

4800 Rt 321 South

Hagerhill, KY 41222

(606) 789-1249

Program Director: Thomas Hollyfield

This program offers: fatherhood classes for those 18 & over; employment readiness skills; money for clothing for interview; relationship education; & anger management.

Miscellaneous (continued)

St. Vincent Mission Grow Appalachia

6369 Highway 404

David, KY 41616

(606) 886-2513

<https://stvincentmission.org>

Counties Served: Floyd

Program that assists families with starting a garden, improving an existing garden, and providing connections to local Farmers Markets to introduce income potential.

SafeLink

P.O. Box 160490

Hialeah, FL 33016

(800) 723-3546

<https://www.safelinkwireless.com>

Counties Served: Nationwide

Program that offers eligible customers a smartphone or SIM card, free minutes, text, and data at no cost. Income must be at or below 135% of the federal poverty guideline be a participant in one of the following assistance programs: SNAP, SSI, Section 8, Veterans and Survivors Pension Benefit.

Water Well Trust

P.O. Box 2399

Davidson, NC 28036

(202) 625-4383

www.waterwelltrust.org

Counties Served: Statewide

Program that builds wells or rehabilitates an existing well for low-income families that cannot afford to pay for public water supplies or reside in a rural area where service is not available.